

Connect to ExtraHop Cloud Services

Published: 2020-02-23

ExtraHop Cloud Services provides access to ExtraHop cloud-based services through an encrypted connection. After the connection is established, information about licensed services appear on the page.

- ExtraHop Machine Learning Service enables detections for your ExtraHop system. In Reveal(x) systems, you can enable security-only or security and performance detections. (Command and Discover appliances only.)
- ExtraHop Update Service enables automatic updates of resources, such as ransomware packages. (Command and Discover appliances only.)
- ExtraHop Remote Access enables you to allow selected ExtraHop teams to connect to your ExtraHop system.

Before you begin

- Apply all licenses. The services you are connected to are determined by your license. See the [License FAQ](#) for more information.
 - You must have a user account with [unlimited privileges](#).
1. Log in to the Administration page on the ExtraHop system through `https://<extrahop-hostname-or-IP-address>/admin`.
 2. In the Network Settings section, click **ExtraHop Cloud Services**.
 3. Click **Terms and Conditions** to read the content.
 4. Read the terms and conditions, and then select the checkbox.
 5. Click **Connect to ExtraHop Cloud Services**.

After you are connected, the page updates to show status and connection information for each service.

If the connection fails, there might be an issue with your firewall rules. See [Troubleshoot your connection to ExtraHop Cloud Services](#) to identify and resolve the issue. If connection problems persist, contact [ExtraHop Support](#).