ExtraHop System Notices

The following system notices can appear in your ExtraHop appliance as warnings, errors, and general system information.

Message	Recommended Action
A new version of the ExtraHop firmware is available	Visit our Customer Portal ⧉ to view release notes and access downloads.
The ExtraHop evaluation license is about to expire	Contact your sales representative to discuss next steps.
The number of devices has exceeded the licensed device limit	Learn about device limits in our License FAQ ⧉.
The appliance device limit is reached	Contact your sales representative to discuss next steps.
The device license limit is reached	Learn about device limits in our License FAQ ⧉.
The appliance system time is different than the time on incoming data.	Contact your ExtraHop administrator to resolve this issue.
System Health checks are not running	Contact ExtraHop Support to discuss next steps.
A disk error occurred	View the Disks page in the Admin UI to troubleshoot the issue.
An extended datastore error occurred	View the Extended Datastore page in the Admin UI
Notifications for System Health are not configured	View the Notifications page in the Admin UI
The capture is not receiving any packets	Contact ExtraHop Support to discuss next steps.
The connection to the ExtraHop license server failed	If your ExtraHop appliance cannot connect to the internet and to the license server, the license will expire. Verify the appliance connection to the internet, or contact ExtraHop Support.
The ExtraHop license is invalid.	Learn about licensing in our License FAQ ⧉.
The ExtraHop license is about to expire	Learn about licensing in our License FAQ ⧉.
The ExtraHop license for this appliance expired	Learn about licensing in our License FAQ ⧉.