

Deploy the ExtraHop Explore 5200 Appliance

Published: 2018-11-09

This guide explains how to install the rack-mounted EXA 5200 ExtraHop Explore appliance.

Installation prerequisites

To install the Explore appliance, your environment must meet the following requirements:

Appliance

2U of rack space and 2x750W of power

Management

One 10/100/1000 BASE-T network port or one 10G BASE-SR port for appliance management.

Network Access

TCP port 443 must be open between the Explore appliance and any connected Discover or Command appliances as well as any system that connects to the appliance for administration through the ExtraHop Admin UI.

TCP port 9443 must be open to enable Explore nodes to communicate with other Explore nodes in the same cluster.

For more information about the interfaces on the Extrahop appliance, see the [Appliance Hardware FAQ](#).

Rear panel ports

EXA 5200



iDRAC Port

10 GbE Ports

1 GbE Ports

- One iDRAC port
- One RS-232 serial port to connect a console device
- One VGA port to connect an external display
- Two USB 3.0 ports to connect input devices such as a keyboard and mouse
- Two 10 GbE ports. Ports 1 and 2 can be configured as a management port.
- Two 10/100/1000 BASE-T network ports. Port 3 is the primary management port.
- Two power ports to connect the appliance to an AC power source

Set up the appliance

1. Rack mount the Explore appliance.

Install the Explore appliance in your data center with the included rack-mounting kit. The mounting kit supports most four-post racks with either round or square holes.

2. Connect port 3 to your management network.

The EXA 5200 appliance has two 10/100/1000 BASE-T network ports. With a network patch cable, connect the management port on the EXA 5200 to your management network. Port 3 is the default management port on the EXA 5200.

3. Optional: Connect the iDRAC port.

To enable remote management of the Explore appliance, connect your management network to the iDRAC port with a network patch cable.

4. Optional: Connect a 10 GbE port.

Connect one of the 10 GbE ports on the appliance with a 10 GbE cable to your network to manage the EXA 5200.


5. Install the front bezel.

You must install the front bezel if you want to configure the appliance through the LCD display.

Insert the USB connector on the right side of the bezel into the USB port on the front of the appliance. Press and hold the release button on the left end of the bezel and push the bezel flush with the appliance until it snaps into place.

6. Connect the power cords.

Connect the two supplied power cords to the power supplies on the back of the appliance, and then plug the cords into a power outlet. If the appliance does not power on automatically, press the power

button  on the front-right of the appliance.

Configure the management IP address

DHCP is enabled by default on the ExtraHop appliance. When you power on the appliance, interface 3 attempts to acquire an IP address through DHCP. If successful, the IP address appears on the home screen of the LCD.

If your network does not support DHCP, you can configure a static IP address through the LCD menu on the front panel or through the command-line interface (CLI).

Configure a static IP address through the LCD

Complete the following steps to manually configure an IP address through the front panel LCD controls.

1. Make sure that the default management interface is connected to the network and the link status is active.
2. Press the select button (#) to begin.
3. Press the down arrow button to select `Network`, and then press the select button.
4. Press the down arrow to `DHCP` and then press the select button.
5. Press the down arrow to select `No`, and then press the select button to disable DHCP.
6. Press the down arrow to select `Set static IP`, and then press the select button.
7. Press the left or right arrows to select the first digit to change, and then press the up or down arrows to change the digit to the desired number. Repeat this step for each digit you need to change. After you configure the desired IP address, press the select button.
8. On the `Network mask` screen, press the left or right arrows to select the first digit to change, and then press the up or down arrows to change the digit to the desired number. Repeat this step for each digit you need to change. After you configure the desired network mask, press the select button.

9. On the `Default gateway` screen, press the left or right arrows to select the first digit to change, and then press the up or down arrows to change the digit to the desired number. Repeat this step for each digit you need to change. After you configure the desired default gateway, press the select button.
10. Confirm your modified network settings on the `Settings saved` screen, and then press any button to return to the `Network Menu`.
11. Press the down arrow and scroll to `Set DNS servers`, and then press the select button.
12. Press the left or right arrows on the `DNS1` screen to select the first digit to change, and then press the up or down arrows to change the digit to the desired number. Repeat this step for each digit you need to change, and then press the select button to continue to the `DNS2` screen.
13. Configure a second DNS server.
14. Confirm the DNS settings on the `Settings saved` screen, and then press any button to return to the `Network Menu`.
15. Press the down arrow twice until `# Back` appears, and then press the select button.
16. Press the down arrow twice to select `iDRAC`. Configure the `iDRAC DHCP`, `IP`, `mask`, `gateway`, and `DNS` in the same manner as the `IP address`.
17. Press the `x` button to return to the main menu.

Configure an IP address through the CLI

You can access the CLI by connecting a USB keyboard and SVGA monitor to the appliance or through an RS-232 serial cable and a terminal-emulator program. The terminal emulator must be set to 115200 bps with 8 data bits, no parity, 1 stop bit (8N1), and hardware flow control should be disabled.

1. Establish a connection to the ExtraHop appliance.
2. At the login prompt, type `shell` and then press ENTER.
3. At the password prompt, type the system serial number and then press ENTER. The serial number is printed on a label on the back of the appliance. The serial number can also be found on the LCD display on the front of the appliance in the `Info` section.
4. Enable privileged commands:

```
enable
```

5. At the password prompt, type the serial number, and then press ENTER.
6. Enter configuration mode:

```
configure
```

7. Enter the interface configuration mode:

```
interface
```

8. Run the `ip` command and specify the IP address and DNS settings in the following format: `ip ipaddr <ip_address> <netmask> <gateway> <dns_server>`
For example:

```
ip ipaddr 10.10.2.14 255.255.0.0 10.10.1.253 10.10.1.254
```

9. Leave the interface configuration section:

```
exit
```

10. Save the running config file:

```
running_config save
```

11. Type `y` and then press ENTER.

(Optional) Configure the 10 GbE management interface

You can configure a 10 GbE port (port 1 or port 2) to manage the appliance. The commands below move the settings from port 3 to port 1 and then disables port 3. Alternatively, you can configure the 10 GbE management interface in the Admin UI.

1. Make sure that the port 1 is connected to the 10 GbE network.
2. Establish an SSH connection to the ExtraHop appliance.
3. At the login prompt, type `shell` and then press ENTER.
4. At the password prompt, type the system serial number and then press ENTER. The serial number is printed on a label on the back of the appliance. The serial number can also be found on the LCD display on the front of the appliance in the `Info` section.
5. Enable privileged commands:

```
enable
```


6. At the password prompt, type the serial number, and then press ENTER.
7. Enter configuration mode:

```
configure
```

8. Enter the interface configuration mode:

```
interface 1
```

9. Move the interface settings:

 **Warning:** This command overwrites the settings for Interface 1 with the settings from Interface 3. The current settings for Interface 1 will be lost and Interface 3 will be disabled.

```
take_settings 3
```

10. Type `Y` to proceed and then press ENTER.

Create an Explore cluster

If you are deploying more than one Explore appliance, you can join the appliances together to create a cluster. For the best performance, data redundancy, and stability, you must configure at least three Explore appliances in an Explore cluster.


Before you begin

You must have already installed the Explore appliances in your environment before proceeding.

In the following example, the Explore appliances have the following IP addresses:

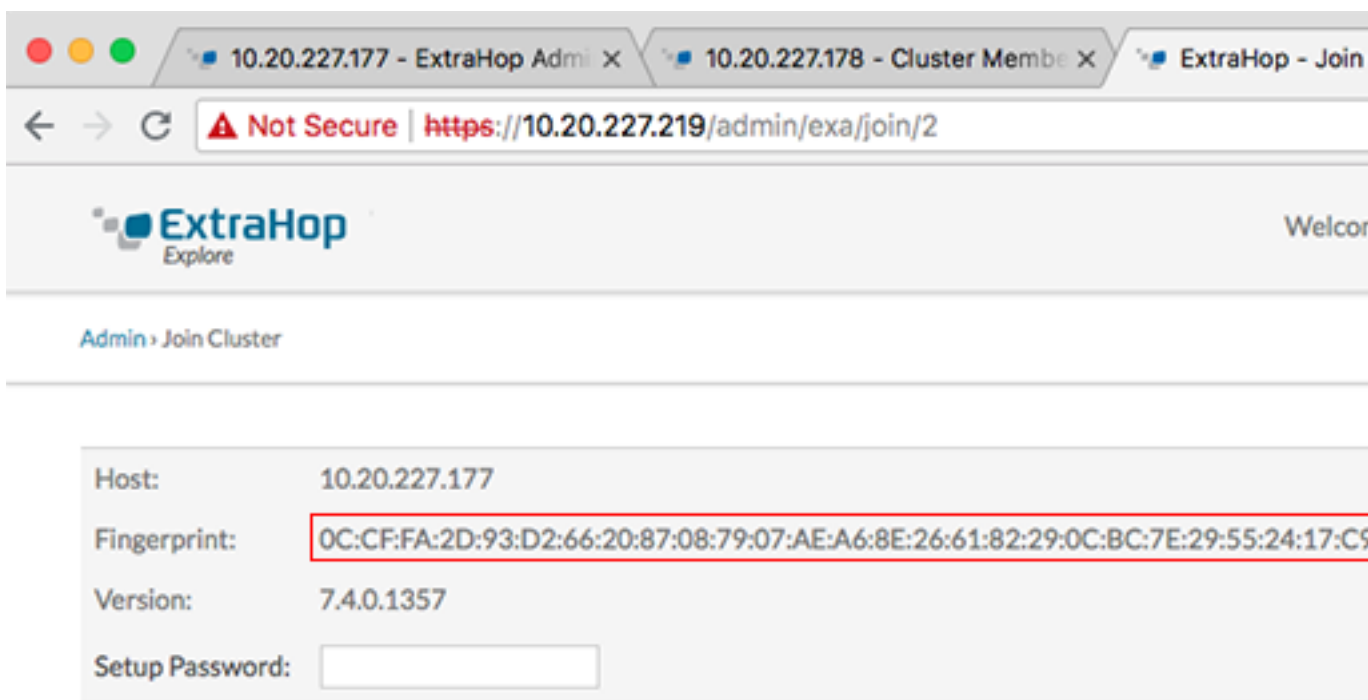
- Node 1: 10.20.227.177
- Node 2: 10.20.227.178
- Node 3: 10.20.227.179

You will join nodes 2 and 3 to node 1 to create the Explore cluster.

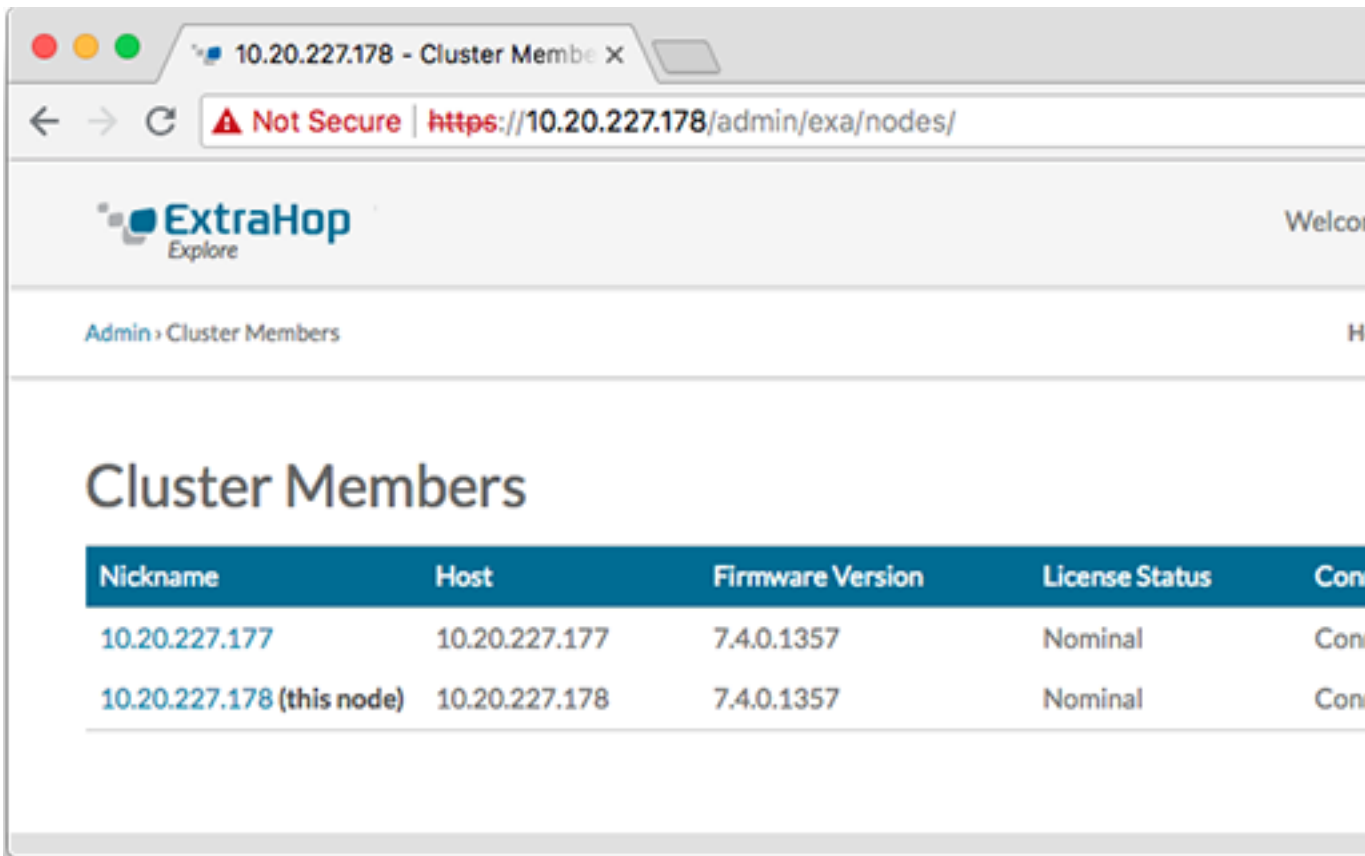
 **Important:** Each node that you join must have the same configuration (physical or virtual) and the same ExtraHop firmware version.

1. Log into the Admin UI of all three Explore appliances with the setup user account in three separate browser windows or tabs.
2. Select the browser window of node 1.
3. In the Status and Diagnostics section, click **Fingerprint** and note the fingerprint value. You will later confirm that the fingerprint for node 1 matches when you join the remaining two nodes.

4. Select the browser window of node 2.
5. In the Explore Cluster Settings section, click **Join Cluster**.
6. In the Host field, type the hostname or IP address of node 1 and then click **Continue**.
7. Confirm that the fingerprint on this page matches the fingerprint you noted in step 3.



8. In the Setup Password field, type the password for the node 1 `setup` user account and then click **Join**.
When the join is complete, the Explore Cluster Settings section has two new entries: **Cluster Members** and **Cluster Data Management**.
9. Click Cluster Members. You should see node 1 and node 2 in the list.

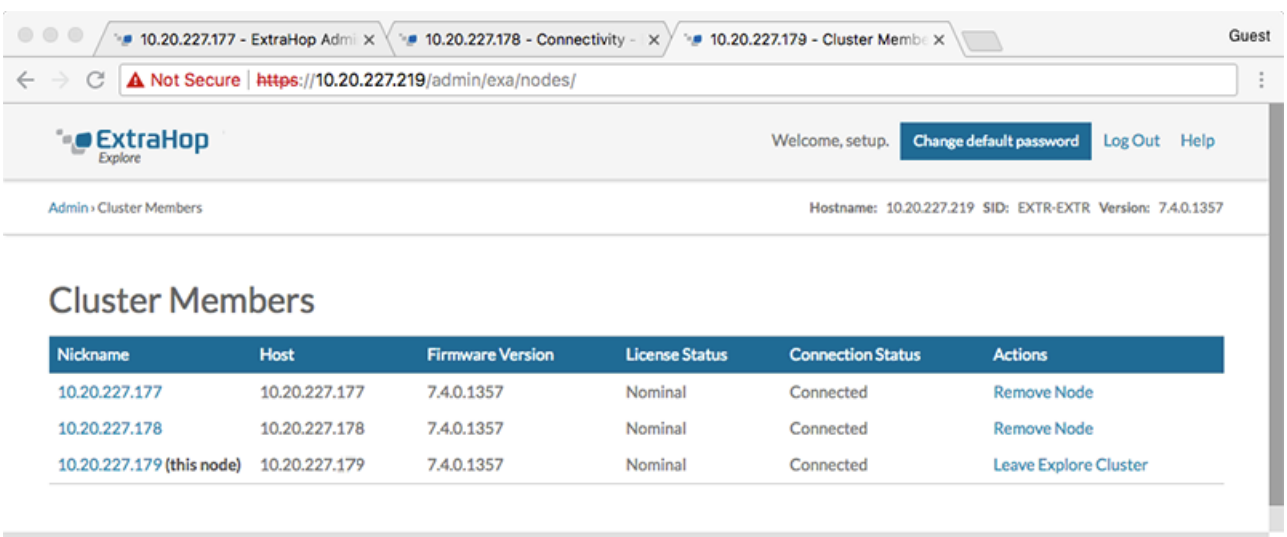


- In the Status and Diagnostics section, click **Explore Cluster Status**. Wait for the Status field to change to *Green* before adding the next node.
- Repeat steps 5 - 10 to join each additional node to the new cluster.



Note: To avoid creating multiple clusters, always join a new node to an existing cluster and not to another single appliance.

- When you have added all of your Explore appliances to the cluster, click **Cluster Members** in the Explore Cluster Settings section. You should see all of the joined nodes in the list, similar to the following figure.



- In the Explore Cluster Settings section, click **Cluster Data Management** and make sure that **Replication Level** is set to **1** and **Shard Reallocation** is **ON**.

Next steps

[Connect the Discover and Command appliances to Explore appliances](#)

Configure the Explore appliance

After you configure an IP address for the Explore appliance, log into the Explore Admin UI, https://<explore_ip_address>, and complete the following recommended procedures.



Note: The default login username is `setup` and the password is the system serial number, which can be found on a sticker on the rear of the chassis. Alternatively, the serial number appears in the Info section of the LCD display.

- [Register your ExtraHop appliance](#)
- [Connect the Discover and Command appliances to Explore appliances](#)
- [Send record data to the Explore appliance](#)
- Review the [Explore Post-deployment Checklist](#) and configure additional Explore appliance settings.