

Restore a Discover or Command appliance from a backup file

Published: 2018-04-20

You can restore the ExtraHop system from the user-saved or automatic backups stored on the system. You are able to perform two types of restore operations; you can choose to restore customizations (changes to alerts, dashboards, triggers, custom metrics, for example), or you can choose to restore customizations and system resources.


This procedure describes the steps required to restore a backup file to the same appliance that created the backup file. If you want to migrate the settings to a new appliance, see [Migrate settings to a new Command or Discover appliance](#).

Before you begin

The target appliance must be running a firmware version that is the same major version as the firmware version that generated the backup file. For example, a backup created from an appliance running firmware 7.1.0 can be restored to an appliance running firmware 7.1.1, but the reverse is not allowed.

1. Log into the Admin UI on the Discover or Command appliance.
2. In the System Configuration section, click **Backup and Restore**.
3. Click **View or Restore System Backups**.
4. Click **Restore** next to the user backup or automatic backup that you want to restore.
5. Select one of the following restore options:

| Option | Description |
|--|--|
| Restore system customizations | Select this option if, for example, a dashboard was accidentally deleted or any other user setting needs to be restored. Any customizations that were made after the backup file was created are not overwritten when the customizations are restored. |
| Restore system customizations and resources | Select this option if you want to restore the system to the state it was in when the backup was created. |

 **Warning:** Any customizations that were made after the backup file was created are overwritten when the customizations and resources are restored.

6. Click **Restore**.
7. Optional: If you selected **Restore system customizations**, click **View import log** to see which customizations were restored.
8. Restart the system.
 - a) Return to the main Admin UI page.
 - b) In the Appliance Settings section, click **Shutdown or Restart**.
 - c) In the Actions column for the System entry, click **Restart**.
 - d) Click **Restart** to confirm.