


Packets

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A network packet is a small amount of data sent over Transmission Control Protocol/Internet Protocol (TCP/IP) networks. The ExtraHop system enables you to continuously collect, search, and download these packets with a Trace appliance, which can be useful to detect network intrusions and other suspicious activity.

You can search for and download packets from the Packets page in the ExtraHop system and through the [Packet Search](#) resource in the ExtraHop REST API. Downloaded packets can then be analyzed through a third-party tool, such as Wireshark.

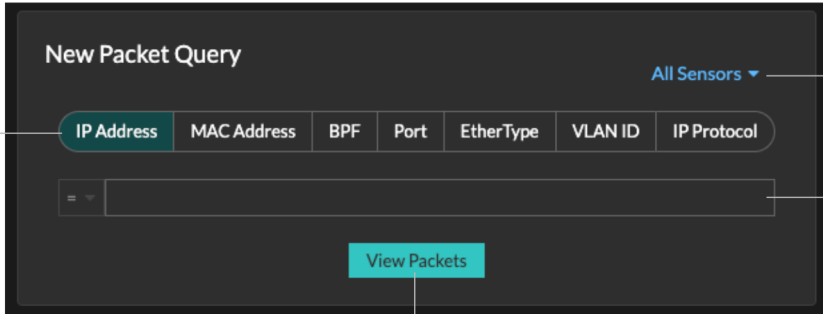
 **Note:** If you do not have a Trace appliance, you can still collect packets through [triggers](#). See [Initiate precision packet captures to analyze zero window conditions](#) for an example.



View the related training: [Packets](#)

Navigating packets

Click **Packets** from the top menu to create a new packet query. From the New Packet Query page, you can specify a filter.



The screenshot shows the 'New Packet Query' interface. It features a row of buttons for selecting a field to search on: 'IP Address' (highlighted), 'MAC Address', 'BPF', 'Port', 'EtherType', 'VLAN ID', and 'IP Protocol'. To the right of these buttons is a dropdown menu labeled 'All Sensors'. Below the buttons is a text input field with a small icon on the left. At the bottom of the form is a 'View Packets' button. Annotations with lines pointing to these elements are as follows:

- 'Select a field to search on' points to the 'IP Address' button.
- 'Select a sensor' points to the 'All Sensors' dropdown.
- 'Type any string such as an IP address, MAC address, or port number to search on' points to the text input field.
- 'Click to start a packet query' points to the 'View Packets' button.

The results appear on the main Packets page. Launch another packet query by clicking **Packets** again from the top menu.

Set time interval Filter the results Start a packet query Type an IP address in the global search field and then select Search Packets

Refine Results

- IPv4
 - 135.140.88.252 (194.39 MB)
 - 26.17.51.149 (160.55 MB)
 - 48.37.4.32 (134.46 MB)
 - 92.245.56.97 (87.25 MB)
 - 192.168.53.165 (78.72 MB)
 - 192.168.20.168 (77.85 MB)
 - 192.168.114.18 (77.79 MB)
 - 69.200.115.45 (59.92 MB)
 - 192.168.156.133 (12.77 MB)
 - 192.168.168.17 (12.64 MB)
 - 192.168.65.39 (11.77 MB)
 - 192.168.247.124 (11.19 MB)
 - 192.168.111.2 (9.46 MB)
 - 192.168.77.181 (9.01 MB)
 - 192.168.225.167 (5.96 MB)
 - 192.168.204.130 (5.58 MB)
 - 192.168.110.233 (5.31 MB)
 - 192.168.30.52 (5.29 MB)
 - 192.168.197.209 (4.34 MB)
 - + 833 more
- IPv6
 - ff02::2 (9.47 KB)
 - ff02::c (6.21 KB)
 - fe80::e131:25bf:adef:49a5 (6.21 KB)
 - ff02::1:3 (616.00 B)
 - fe80::8cd0:db04:d320:6faf (616.00 B)

Packet Query

From Feb 23, 1:51:02 pm Until Feb 23, 1:56:02 pm

BPF Add Filter Truncated to 523,918 packets

523,918 packets (550.81 MB) Download PCAP

There are no session keys associated with this packet query.

Previewing 100 packets around Feb 23, 1:56:02.961 pm

Time	Src IP	Dst IP	IP Proto	Src Port	Dst Port	Flags	Bytes	Src MAC	Dst MAC	EtherType	VLAN ID
2022-02-23 13:56:02.961	186.167.50.1...	121.111.2.174	TCP	443	48688	ACK	70	DC:6F:DD:59:EF:0E	A2:64:B9:11:F3:88	IPv4	783
2022-02-23 13:56:02.961	3.35.130.204	21.211.155.79	TCP	48688	443	ACK	1,433	3B:0E:09:09:45:17	71:EE:94:8D:5C:83	IPv4	—
2022-02-23 13:56:02.961	78.35.222.158	31.153.158.181	TCP	48688	443	ACK	1,433	71:9A:F2:91:B7:26	DC:F4:D1:BA:46:56	IPv4	—
2022-02-23 13:56:02.961	142.183.184...	118.82.23.240	TCP	48688	443	ACK	1,433	24:6E:A0:46:9A:DC	A1:4F:11:A9:37:F2	IPv4	—
2022-02-23 13:56:02.961	192.168.226...	192.168.185.1...	TCP	8081	52352	PSH ACK	90	8F:0A:71:51:56:E8	C9:84:C4:2F:2F:9A	IPv4	—
2022-02-23 13:56:02.961	97.111.51.66	191.13.40.66	TCP	48688	443	ACK	1,433	9E:66:75:AA:31:55	B3:2E:66:AD:80:8E	IPv4	—
2022-02-23 13:56:02.961	92.13.1.59	21.198.123.176	TCP	443	48688	ACK	70	26:64:47:AF:35:8E	C1:35:C2:BB:0D:A4	IPv4	783
2022-02-23 13:56:02.961	220.171.24.1...	35.158.243.117	TCP	48688	443	ACK	1,433	A9:6E:7A:61:E9:C2	4B:89:89:31:7A:97	IPv4	—
2022-02-23 13:56:02.961	192.168.62.34	7.174.159.166	UDP	48388	7351	—	181	3F:B1:05:6F:2C:FE	E7:A1:A3:EB:2E:00	IPv4	1020
2022-02-23 13:56:02.961	222.224.218...	148.147.36.243	TCP	443	48688	ACK	70	7C:03:D2:5F:19:79	E2:F3:03:D4:21:E9	IPv4	783

100 packet preview

If you change the time interval, the query starts again. Either end of the gray bar displays a timestamp, which is determined by the current time interval. The time on the right displays the starting point of the query and the time on the left displays the endpoint of the query. The blue bar indicates the time range during which the system found packets. You can drag to zoom on a period of time in the blue bar to run a query again for that selected time interval.



Tip: Filter packets with Berkeley Packet Filter syntax [🔗](#).



Note: You can only view packets that match the privileges granted by your ExtraHop administrator. If you do not see your expected query results, contact your ExtraHop administrator.

Downloading packets

You can download query results into a packet capture (PCAP) file for analysis, along with TLS session keys and files associated with the packets.

Download options are available in the top-right drop-down menu. Click an option to enable your browser to download the file to your local machine.

Packet Query

From Jul 8, 1:57:50 pm Until Jul 13, 1:57:50 pm

BPF Add Filter Truncated to 15,571,916 packets

15,571,916 packets (7.89 GB)

Download PCAP + Session Keys Download PCAP Download Session Keys Extract Files

Previewing 100 packets around Jul 14, 12:18:24.488 pm

Here are some considerations about downloading packets and extracting files:

- The download options displayed from the drop-down menu depend on your query results. For example, if there are no session keys associated with the packets, you might only see options to Download PCAP and Extract Files.
- Downloads only contain packets that match the privileges granted by your ExtraHop administrator. For example, if you query two sensors but were assigned limited access to one of the sensors by your administrator, your download will only contain packet headers from the limited access sensor.

- If you [download session keys](#), you can open the packet capture file in a tool such as Wireshark, which can apply the session keys and display the decrypted packets.
- File extraction (also known as file carving) is available if files are observed on packets with HTTP or SMB records.



Tip: From the Records page, you can search for HTTP or SMB record types and filter by File Observed. Click the packets icon next to the record that contains files you want to extract.

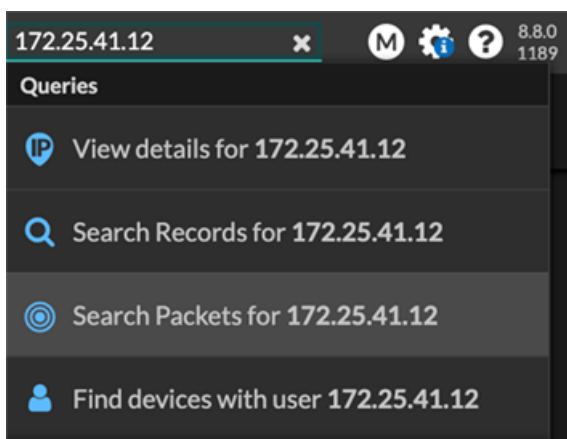
- File extraction is limited to the first 100 MB of packet query results.
- Extracted files are downloaded in a .zip file and contain original, unencrypted content that might include malicious data. A password is required to open extracted .zip files. The password is specified in the [RevealX Enterprise](#) or [RevealX 360](#) Administration settings and can be obtained from your ExtraHop administrator.
- If you do not see your expected download options, contact your ExtraHop administrator. You will have no or limited access to sensors that are not assigned to you through sensor access control. Additionally, your download options can be restricted by module access and user privileges. The module access and privileges required for each download option is described in the following table:

Download Option	Module Required	Packet Forensics Privileges Required
Download PCAP + Session Keys	NDR or NPM	Packets and session keys
Download PCAP	NDR or NPM	Packets only
Download PCAP Headers	NDR or NPM	Packet headers only
Download PCAP Slices	NDR or NPM	Packet slices only
Download Session Keys	NDR or NPM	Packets and session keys
Extract Files	NDR	Packets only or Packets and session keys

Query packets in the ExtraHop system

While the Packets page provides quick access to query all packets, there are indicators and links from which you can initiate a packet query throughout the ExtraHop system.

- Type an IP address in the global search field and then select the Search Packets icon .



- Click **Packets** on a device page.

ExtraHop | Reveal(x) | Overview | Dashboards | Detections | Alerts | **Assets**

Last 5 minutes ▾ | Devices / Device 120.124.80.227

Device 18.80.138.242
201.242.167.106






Q Records **Packets**


Overview
Network
TCP

IP Addresses
40.205.128.22

Traffic I

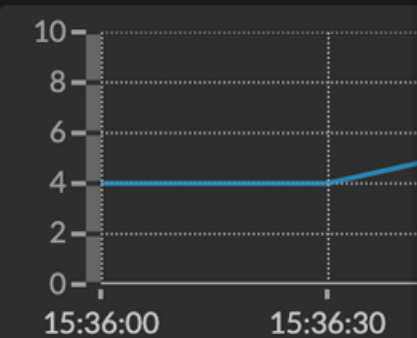
- Click the Packets icon  next to any record on a record query results page.

	Time ↓	Record Type
	2022-02-23 15:04:08.999	DNS Response
	2022-02-23 15:04:08.999	DNS Request
	2022-02-23 15:04:08.998	Flow
	2022-02-23 15:04:08.998	Flow
	2022-02-23 15:04:08.998	SSL Close

- Click on an IP address or hostname in any chart with metrics for network bytes or packets by IP address to see a context menu. Then, click the Packets icon  to query for the device and time interval.

Overview Dashboards Detections Alerts Assets

Threat Hunting / HTTP



10
8
6
4
2
0

15:36:00 15:36:30

Any Field ▾ ≈ ▾

	Client IP
🔍	100.152.8.59
🔍	192.168.23.82

100.152.8.59

External Endpoint

Las Vegas, Nevada, United States

myip.opendns.com

Go To

- 🔗 ARIN Whois Lookup
- 🔍 Records
- 🎯 **Packets**

Go to IP Address Details