Configure license expiration notifications

Published: 2024-11-02

By configuring an email group to receive system health notifications, you can receive an email when your ExtraHop sensor or console license is about to expire along with other general system health information. Email is sent seven days before license expiration and periodically after the initial notification.

Before you begin

You must have setup or system and access administration privileges to access the ExtraHop Administration settings before you can configure system health notifications.

- 1. Log in to the Administration settings on the ExtraHop system through https://extrahop-hostname-or-IP-address>/admin.
- 2. In the Network Settings section, click **Notifications**.
- 3. Click Email Notification Groups.
- 4. Complete one of the following steps to select the group to receive notifications:
 - From the table, click the name of an existing email group.
 - Click **Add Group** and type a name for the group.
- 5. Click the **System Health Notifications** checkbox.
- 6. In the **Email Addresses** text box, add or remove recipient email addresses for the group. You can type one email address per line or in a list separated by a comma, semicolon, or space. Email addresses are checked only for [name]@[company].[domain] format validation.
- 7. Click Save.

Next steps

Contact your ExtraHop representative to renew your license, then follow the instructions to apply your updated license .