Add a notification to an alert configuration

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Configure an alert to send a notification when the alert condition is met.

Add an alert notification (RevealX Enterprise)

You can add a notification to an alert configuration that will sent an email to a specified email address or email group when the alert occurs. The email contains alert details and a link to view the alert source. You can also send notifications to an SNMP listener.

Before you begin

- You must have full write privileges 🛽 or higher.
- Your ExtraHop system must be configured to send notifications Z.
- If you want an alert to be sent to multiple email addresses, configure an email group 2.
- If you want to send notifications through SNMP, configure the SNMP listener .
- 1. Log in to the ExtraHop system through https://<extrahop-hostname-or-IP-address>.
- 2. Click the System Settings icon 🏶 and then click Alerts.
- 3. From the Alerts table, click the alert you want.
- 4. From the Notifications section, specify the email groups and addresses to notify when the alert occurs.
 - Click Select an email notification group and click one or more email groups.
 - Type individual email addresses. Multiple addresses must be separated by a comma.
- 5. Optional: Click Send SNMP trap to send notifications to an SNMP listener.
- 6. Optional: Add additional metrics to the email notification.

The email includes the value of these metrics when the alert occurred.

- a) Click Show Advanced Options.
- b) From the Additional Metrics in Email Notifications section, click Add Metric.
- c) In the search field, type the name of a metric and then select the metric from the search results. The metric must be compatible with the assigned source type and the monitored metric, such as devices and device metrics.
- 7. Click Save.

Add an alert notification (RevealX 360)

You can add a notification to an alert configuration that will sent an email to one or more specified email addresses when the alert occurs. The email contains alert details and a link to view the alert source.

Before you begin

You must have full write privileges 🛽 or higher.

- 1. Log in to the ExtraHop system through https://<extrahop-hostname-or-IP-address>.
- 2. Click the System Settings icon 🏶 and then click Alerts.
- 3. From the Alerts table, click the alert you want.
- 4. From the Notifications section, specify the email addresses to notify when the alert occurs. Type individual email addresses. Multiple addresses must be separated by a comma.
- 5. Optional: Add additional metrics to the email notification.
 - The email includes the value of these metrics when the alert occurred.
 - a) Click Show Advanced Options.

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- b) From the Additional Metrics in Email Notifications section, click Add Metric.
- c) In the search field, type the name of a metric and then select the metric from the search results. The metric must be compatible with the assigned source type and the monitored metric, such as devices and device metrics.
- 6. Click Save.