

# Create a system notification rule


Published: 2025-01-10

Create a notification rule to email a recipient list whenever system events occur such as sensor connection concerns, unsupported firmware versions, and license issues.

The ExtraHop system creates a default system notification rule that includes all system events and is assigned to the initial Administrator to log in to the console. You can disable or edit the default rule.

## Before you begin

- You must be logged into a console with full write [privileges](#) to change these settings.
- The ExtraHop system must be [connected to ExtraHop Cloud Services](#) to send notifications through email.
- Email notifications are sent from [no-reply@notify.extrahop.com](mailto:no-reply@notify.extrahop.com). Make sure to add this address to your list of allowed senders.

- Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
- Click the System Settings icon  and then click **Notification Rules**.
- Click **Create**.
- Click **System**.
- In the Name field, type a unique name for the notification rule.
- In the Description field, add information about the notification rule.
- If you only want to receive notifications from a specific sensor, select the sensor from the Sensors drop-down menu.
- In the System Events section, select the types of events you want to include in the rule.

Option	Description
Sensor connection warning or error	Sends a notification if a sensor is offline, disconnected from the console, or requires additional configuration.
Sensor firmware upgrade available	Sends a notification if the firmware on a sensor is unsupported and should be upgraded or if a newer firmware version is available for a sensor and the version is not later than the console firmware, if connected.
License warning or error	Sends a notification for sensor license states that need attention such as a license that is invalid, disconnected, expiring, or pending.
Recordstore error (RevealX 360 only)	Sends a notification if the sensor cannot connect to a recordstore to receive records and if a connection is restored.
Device capacity warning	Sends a notification if the number of active devices observed over the last 30 days exceeds a specified percentage or exceeds 100% of <a href="#">your licensed limit</a> .
Recordstore ingest warning (RevealX 360 only)	Sends a notification if recordstore ingest exceeds a specified percentage or exceeds 100% of your daily record ingest capacity.

- Specify individual email addresses, separated by a comma.

10. In the Options section, the **Enable notification rule** checkbox is enabled by default. Deselect the checkbox to disable the notification rule.
11. Click **Save**.