# Monitor load balancer performance in a dashboard

Published: 2024-04-13

During times of high demand on an application or service, you can configure a load balancer to help with service reliability and hardware optimization. A load balancer is a set of resources, such as servers, that absorb a large burst of HTTP, DNS, LDAP, or other types of requests.

But how well is the load balancer you designed actually working? Before a campaign launch or marketing event, how can you confirm that your load balancer won't be a bottleneck for increased traffic? Build a dashboard!

Dashboards include multiple types of charts that reveal information about the volume of requests and traffic routed on your network, which can shed light on the effectiveness of load balancing.

This walkthrough shows you how to create a dashboard, create a device group, and then drill down on server metrics to answer the following questions:

- How much traffic is my load balancer handling?
- How well is my virtual load balancer working?
- Are back-end servers experiencing issues?

#### Prerequisites

- You must have access to an ExtraHop system with a user account that has limited or full write privileges.
- You should have already configured a server-side load balancer and you will need to know the virtual IP address (VIP) on the load balancer as well as the IP addresses or name of each back-end server.
- Familiarize yourself with Dashboards Z.

#### **Create a dashboard**

Let's create a dashboard to display helpful visualizations about load balancer performance metrics.

- 1. At the top of the page, click **Dashboards**.
- 2. Click the command menu I in the upper right corner and select **New Dashboard** to create an empty dashboard.
- 3. Type a name for your dashboard in the Title field. For this walkthrough, type HTTP Load Balancer.
- 4. Click **Create**. When you create a new dashboard, a workspace opens in an editable layout mode. This workspace contains a single region and two empty widgets: a chart and a text box.
- 5. Text box widgets can include custom explanatory text about a dashboard or chart. For this walkthrough, however, we won't be adding text. Delete the text box by completing the following steps:
  - a) Click the command menu **i** in the upper right corner of the text box widget and select **Delete**.
  - b) Click Delete Widget.

Next, we'll add HTTP request metrics to the empty chart to see how much web traffic is reaching the frontend VIP.

#### How much web traffic is my load balancer handling?

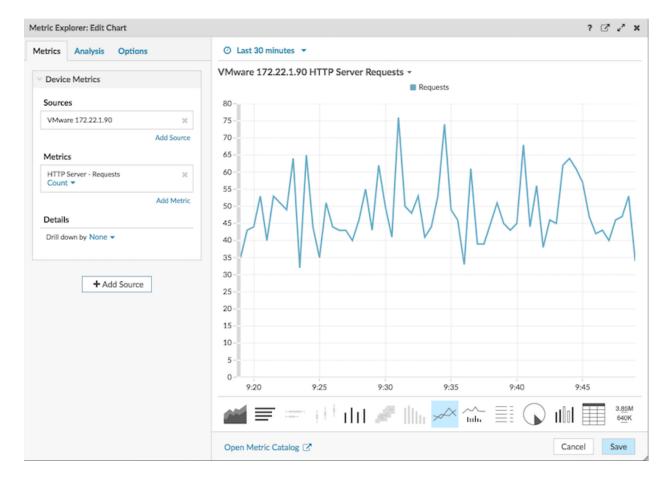
Let's monitor the number of HTTP requests that are received by your front-end virtual load balancer.

1. Click the empty chart widget in your newly created dashboard to open the Metric Explorer.

- 2. Click Add Source.
- 3. In the Sources field, type the virtual IP address of the load balancer to filter the results, and then select the virtual load balancer device, as shown in the following figure.

1	72.22.1.90	20
An	у Туре \vee	
	VMware 172.22.1.90	
Device	IP: <b>172.22.1.90</b> VLAN: 0 HTTP Server, SSL Server	

4. In the Metrics field, type http requests to filter the results, and then select HTTP Server Requests.



- 5. Click Save.
- 6. Click Exit Layout Mode in the upper right corner.

Next, we'll create a device group with back-end servers, which can be added to our dashboard.

#### Create a device group for back-end servers

Our example load balancer consists of a single front-end virtual server and three back-end servers that host web services. To make it easier to build dashboard charts for back-end servers, we'll first create a device group. A device group in the ExtraHop system combines all the metrics associated with several devices into one source.

- 1. Log in to the ExtraHop system through https://<extrahop-hostname-or-IP-address>.
- 2. At the top of the page, click **Assets** .
- 3. In the left pane, click **Device Groups**.
- 4. In the upper right corner of the page, click **Create Device Group**.

°°° (	•		EXTREXTR
•	Create	e Devic	ce Group

- 5. In the Name field, type a name for the device group. For this walkthrough, type LB Servers.
- 6. In the Group Type section, leave **Static (add and remove devices manually)** selected.
- 7. Optional: Type a description for your device group. This description appears in search results.
- 8. Click **Save**. Your new device group has been created and is empty.
- 9. Next, find each back-end server in the ExtraHop system and add it to the LB Servers device group by completing the following steps:
  - a) In the left pane, click **Devices**.
  - b) In the search field at the top of the page, type the server name or IP address and then click **Search**.
  - c) Select the checkbox next to the server name. You can select more than one device.
  - d) In the upper right corner, click **Assign to Group**. Click the Group drop-down list, select **LB Servers**, and then click **Add to Group**.
  - e) Repeat these steps as necessary to add all the back-end servers to the LB Servers device group.

Next, we'll select the LB Servers device group as the metric source for dashboard charts.

#### How well is my load balancer working?

Let's add a bar chart to the dashboard to see how well the front-end load balancer is distributing web requests to each back-end server.

- 1. Click **Dashboard** at the top of the page and then **HTTP Load Balancer** in the left pane.
- 2. Click the command menu I in the upper right corner and select Edit Layout.
- 3. From the bottom of the page, click and drag a chart widget into the empty space next to the first chart.

# EXTRAHOP

Image: Second state         HTTP Load Balancer	🏏 Remove Extra Space 👆 Exit Layout Mode 🕴
Region 💠 Modify Sources 🖋 Rename 🖺 Delete 1	
VMware 172.22.1.90 HTTP Server Requests	
40- 35- 30- 25- 20- 15- 10- 5- 0- 1005 10:10 10:15 10:20 10:25 10:30	Chart
Region Chart Alert History Activity Groups Text Box	

- 4. Click the empty chart.
- 5. Click Add Source and type lb servers to filter the results, and then select the LB Servers device group.

etric	s Analysis Options					
lb s	servers ×					
Any	Туре 🗸					
Bescription: Back-end servers for my virt Type: Static						

- 6. Type http requests to filter results and then select HTTP Requests.
- 7. In the Details section, click the **Drill down by None** drop-down list and then select **Group Member**.

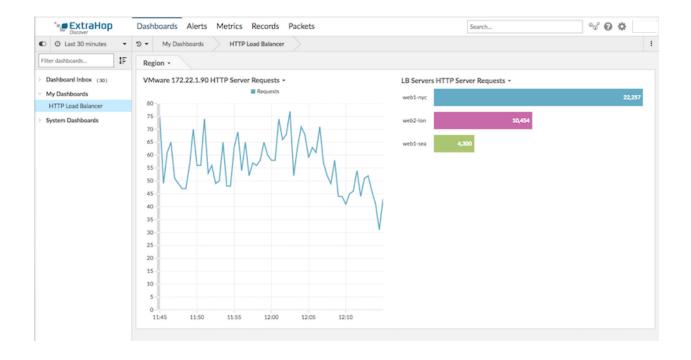
Sources			
LB Servers			×
		Add	d Source
Metrics			
HTTP Server	r - Requests		×
		Ad	d Metric
Details			
Drill down by	None -		
	None		
	Group Membe	$\mathbf{D}$	
	Client		
	Host		
	Method		
	Referer		
	URI		

8. From the bottom of the page, click the **Bar** chart.

Metric Explorer: Edit Chart													? 0	8 2 ×
Metrics Analysis Options		⊘ Last 3	30 minute	s *										
V Dev. Group Metrics		LB Server	rs HTTP	Server Re	quests 🕶									
Sources		web1-nyc											23,640	
LB Servers	×	web2-lon					10,29	2						
	Add Source													
Metrics		web1-sea			,722									
HTTP Server - Requests Count  Any Method	×													
Details	Add Metric													
Drill down by Group Member - Top S results	×													
+ Add Source														
		<i>a</i> 1	≡		111	ılıl	$\mathcal{J}^{0}$	Illh	××	~~ Iulu		1001		3. <u>85</u> M 640K
		Open Me	etric Catal	og 🕑								(	Cancel	Save

9. Click Save and then click Exit Layout Mode.

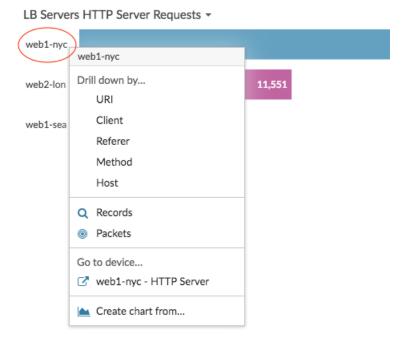
Your dashboard is complete!



## Are back-end servers experiencing issues?

In the LB Servers HTTP Server Requests chart, we see one server handling more HTTP requests than the other servers. To understand what potential issues might be linked to the high number of requests, we'll interact with the chart data to learn more.

1. Click the server name in the chart to drill down. A drop-down menu appears.



2. Select a key in the Drill down by... section, such as **URI**. A detail page appears. The following figure shows an example of a detail page that displays all HTTP requests received by the busy server, broken down by URI.

ExtraHop	Dashboards Alerts Metrics Records Packets	Search
D C Last 30 minutes	D      My Dashboards HTTP Load Balancer HTTP Server - Requests by URI	
<ul> <li>Back to dashboard</li> </ul>		
web1-nyc IP: 172.22.1.80 MAC: 00:0C:29:94:DB:56	500	
Details	0	15:30
Client	Any Field v a v	
Host	Any Field 💌 * 💌 Add Filter 1000 results	
Method	Records URI 4 Reque	sts Request Size Mean
Referer	Q demo.example.com:8080/ecomapp/actions/Catalog.action 16,7	03 0
URI	Q demo.example.com:8080/ecomapp/actions/Cart.action 2,0	70 0
	Q demo.example.com:8080/ecomapp/admin/ 1,5	44 0
Options	Q demo.example.com:8080/ecomapp/images/image-l.gif 4	83 0
Requests Count •	Q 172.22.1.80:8080/index.html 2	43 0
Request Size	Q demo.example.com:8080/ecomapp/actions/Order.action 2	28 112.75
Mean *	Q demo.example.com:8080/ecomapp/boomerang-beacon.html 2	11 0
	Q demo.example.com:8080/ecomapp/actions/Account.action	78 97.192
	demo example com/RDRD/ecomann/images/image-4 nog	57 0

- 3. Click the dashboard name in the navigation path at the top of the page to return to the chart.
- 4. Click the server name in the chart again, and then select the device name in the Go to device... section.

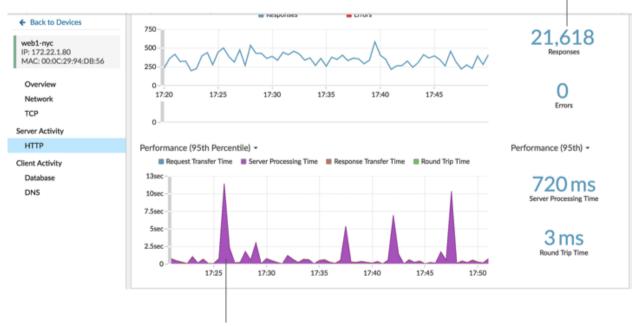
LΒ	Servers	HTTP	Server	Requests .	٣
----	---------	------	--------	------------	---

web1-nyc	web1-nyc		
web2-lon	Drill down by URI	11,551	
web1-sea	Client Referer		
	Method Host		
	<ul><li>Q Records</li><li>(e) Packets</li></ul>		
<	Go to device		
	📐 Create chart from		

A protocol page for the server appears containing different metrics, as shown in the following figure. Click **HTTP** in the left pane in the Server Activity section to view additional metrics associated with the HTTP protocol, such as Responses, Errors, and Server Processing Time.

### EXTRAHOP





Investigate performance metrics for this device

From this protocol page, we see that the server is responding to requests without errors, but the server is taking almost a second to process requests. We can now follow up with the appropriate team to make sure that server processing time doesn't become an issue.

#### Troubleshoot load balancer issues

You now have several charts to consult when a slow load balancer is reported. The following table includes suggestions for interpreting chart data and then troubleshooting issues.

Potential Issue	Look at dashboard metrics	Follow-up action		
A high volume of web traffic	Review your line chart that contains the number of HTTP requests received by the front- end load balancer. Change the time interval I to see how the number of requests change over time.	If you want to see which clients, URIs, referrers are associated with the highest number of requests, click the <b>Request</b> metric label in the chart legend. A drop- down menu appears with drill- down options.		
Traffic is not evenly distributed across back-end servers	Review the bar chart that contains a breakdown of HTTP requests received by back-end servers. Is one server receiving more requests than the others?	Not all load balancers are set up to equally balance requests. For example, a load balancer might be configured with a "sticky sessions" rules, where the distribution of requests are not perfectly identical across all servers. Follow up with your load balancer team to find out.		