

Configure the system time

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By default, the ExtraHop system synchronizes the system time through the *.extrahop.pool.ntp.org network time protocol (NTP) servers. If your network environment prevents the ExtraHop system from communicating with these time servers, you must configure an alternate time server source.

Before you begin

 **Important:** Always configure more than one NTP server to increase the accuracy and reliability of time kept on the system.

1. Log in to the Administration settings on the ExtraHop system through `https://<extrahop-hostname-or-IP-address>/admin`.
2. In the Appliance Settings section, click **System Time**.
3. Click **Configure Time**.
4. From the **Select time zone** drop-down list, select your time zone.
5. Click **Save and Continue**.
6. On the Time Setup page, select one of the following options:

- Set time manually



Note: You cannot manually set the time for sensors that are managed by a console or RevealX 360.

- Set time with NTP server

7. Select **Set time with NTP server** and then click **Select**.

The ExtraHop time servers, `0.extrahop.pool.ntp.org`, `1.extrahop.pool.ntp.org`, `2.extrahop.pool.ntp.org`, and `3.extrahop.pool.ntp.org` appear in the first four Time Server fields by default.

8. In the Time Server fields, type the IP address or fully qualified domain name (FQDN) for the time servers.

You can specify up to nine time servers.



Tip: After adding the fifth time server, click **Add Server** to display up to four additional timer server fields.

9. Click **Done**.

The NTP Status table displays a list of NTP servers that keep the system clock in sync. To sync the current system time a remote server, click the **Sync Now** button.