Add a notification to an alert configuration

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Configure an alert to send a notification when the alert condition is met.

Add an alert notification (RevealX Enterprise)

You can add a notification to an alert configuration that will sent an email to a specified email address or email group when the alert occurs. The email contains alert details and a link to view the alert source. You can also send notifications to an SNMP listener.

Before you begin

- You must have full write privileges ⧉ or higher.
- Your ExtraHop system must be configured to send notifications ⧉.
- If you want an alert to be sent to multiple email addresses, configure an email group ⧉.
- If you want to send notifications through SNMP, configure the SNMP listener ⧉.

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. Click the System Settings icon ⚙ and then click **Alerts**.
3. From the Alerts table, click the alert you want.
4. From the Notifications section, specify the email groups and addresses to notify when the alert occurs.

    - Click **Select an email notification group** and click one or more email groups.
    - Type individual email addresses. Multiple addresses must be separated by a comma.

5. Optional: Click **Send SNMP trap** to send notifications to an SNMP listener.
6. Optional: Add additional metrics to the email notification.

    The email includes the value of these metrics when the alert occurred.

    a) Click **Show Advanced Options**.
    b) From the Additional Metrics in Email Notifications section, click **Add Metric**.
    c) In the search field, type the name of a metric and then select the metric from the search results.

        The metric must be compatible with the assigned source type and the monitored metric, such as devices and device metrics.

7. Click **Save**.

Add an alert notification (RevealX 360)

You can add a notification to an alert configuration that will sent an email to one or more specified email addresses when the alert occurs. The email contains alert details and a link to view the alert source.

Before you begin
You must have full write privileges ⧉ or higher.

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. Click the System Settings icon ⚙ and then click **Alerts**.
3. From the Alerts table, click the alert you want.
4. From the Notifications section, specify the email addresses to notify when the alert occurs.

    Type individual email addresses. Multiple addresses must be separated by a comma.

5. Optional: Add additional metrics to the email notification.

    The email includes the value of these metrics when the alert occurred.

    a) Click **Show Advanced Options**.

b) From the Additional Metrics in Email Notifications section, click **Add Metric**.

c) In the search field, type the name of a metric and then select the metric from the search results.

    The metric must be compatible with the assigned source type and the monitored metric, such as devices and device metrics.

6. Click **Save**.