

ExtraHop System Notices

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The following system notices can appear in your ExtraHop system as warnings, errors, and general system information.

| Message | Recommended Action |
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| A new version of the ExtraHop firmware is available | Visit our Customer Portal to view release notes and access downloads. |
| The ExtraHop evaluation license is about to expire | Contact your sales representative to discuss next steps. |
| The device limit has been reached on this sensor | Contact your sales representative to discuss next steps. |
| The appliance system time is different than the time on incoming data. | Contact your ExtraHop administrator to resolve this issue. |
| System Health checks are not running | Contact ExtraHop Support to discuss next steps. |
| A disk error occurred | View the Disks page in the Administration settings to troubleshoot the issue. |
| An extended datastore error occurred | View the Extended Datastore page in the Administration settings |
| Notifications for System Health are not configured | View the Notifications page in the Administration settings |
| The capture is not receiving any packets | Contact ExtraHop Support to discuss next steps. |
| The connection to the ExtraHop license server failed | If your ExtraHop system cannot connect to the license server for more than a week, your license becomes disconnected and data collection stops. Verify the appliance connection to the internet, or contact ExtraHop Support . |
| The ExtraHop license is invalid. | Learn about licensing in our License FAQ . |
| The ExtraHop license is about to expire | Learn about licensing in our License FAQ . |
| The ExtraHop license for this appliance expired | Learn about licensing in our License FAQ . |
| Reveal(x) 360 is not connected | Learn how to connect to Reveal(x) 360. |