

ExtraHop

Packetstore Post-deployment Checklist

Published: 2024-05-03

After you deploy an ExtraHop packetstore, log in to the Administration settings on the packetstore through `https://<extrahop-hostname-or-IP-address>/admin` and configure the following settings.

Password

Maintain system security after the evaluation period. Change the default password. For more information, see the [Default User Accounts FAQ](#).

NTP

Time is critical in the ExtraHop system, particularly when doing event correlation with time-based metrics and logs. Verify that the NTP settings are correct for your infrastructure, test settings, and sync NTP. For more information, see [Configure the system time](#).

Time Zone

The correct time zone is critical to run scheduled reports at the correct time. Ensure the ExtraHop system has the correct time zone. For more information, see [Configure the system time](#).

Remote Authentication

Set up remote authentication. The ExtraHop system integrates with [LDAP](#), [RADIUS](#), and [TACACS+](#) for remote integration.

Firmware Update

The ExtraHop system firmware is updated often with enhancements and resolved defects. Verify that you have the current firmware. For more information, see [Upgrade the firmware on your ExtraHop system](#).

Audit Logging

The ExtraHop system can send events to a remote syslog collector. For more information, see the [Send audit log data to a remote syslog server](#).

SMTP

The ExtraHop system can email alerts and system-health notifications. Set up and test notifications. For more information, see [Configure email settings for notifications](#).

System Notifications

The ExtraHop system can send email notifications if disk errors are detected. Add email addresses to receive system health notifications. For more information, see the [Notifications](#).

iDRAC

Each physical ExtraHop appliance has an iDRAC port, similar to iLO or KVM over Ethernet. Connect and configure the iDRAC port. For more information, see [Configure the iDRAC Remote Access Console](#).

SSL Certificate

Each ExtraHop system ships with a self-signed certificate. If you have a PKI deployment, generate your own certificate and upload it to each ExtraHop system. For more information, see the [SSL Certificate](#) section in the ExtraHop Administration guide.

DNS A Record

It is easier to access a Trace appliance by hostname than by IP address. Create an A record in your DNS root ("`eta.yourdomain.local`") for each Trace appliance in your deployment. Refer to your DNS administration manual.

Cloud Services

Connect to ExtraHop Cloud Services to enable Remote Access. For more information, see [Connect to ExtraHop Cloud Services](#).