## **Delete or disable a custom device**

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Custom devices are manually created on an ExtraHop system to collect metrics for traffic observed across multiple IP addresses and ports. If a large number of custom devices is affecting your system performance, you can delete or disable a custom device.

## Before you begin

Full privileges or higher are required to create 🗹 or delete a custom device.

- When you delete or disable a custom device, the device becomes inactive, which means that the system stops collecting metrics for that device.
- When you delete or disable a custom device, the device continues to appear as an asset until all metrics collected for that device are overwritten in the local datastore **Z**.
- When you delete a custom device, the unique Discovery ID for the custom device always remains in the system and cannot be applied to a new custom device.
- 1. Log in to the ExtraHop system through https://<extrahop-hostname-or-IP-address>.
- 2. Click the System Settings icon 🏶 and then click **Custom Devices**.
- 3. Optional: From the filter text box, search for the custom device.

The filter text box supports substring matching by custom device name, description, status, sensor, and Discovery ID.

- 4. From the table, select the custom device that you want, and then complete one of the following steps:
  - From the configuration options, clear the **Custom Device Enabled** checkbox. The selected device becomes inactive and is removed from the full analysis device count. You can re-enable the custom device anytime, and you can still access custom device metrics from previous time intervals until they are overwritten in the local datastore **Z**.
  - From the top of the page, click **Delete Device**, and then click **Delete Custom Device** from the confirmation window. The selected custom device is permanently removed from the ExtraHop system and cannot be restored.