

# Track a detection

Published: 2024-04-02

Detection tracking enables you to assign users, set a status, and add notes to a detection card.

You can also filter your view of detections by specific status or assignee.

## Before you begin

Users must have limited write [privileges](#) or higher to complete the tasks in this guide.

You can change the assignee to any user in the system, add notes, and set the status on a detection to one of the following:

### Open

The detection has not been reviewed.

### Acknowledge

The detection has been seen and should be prioritized for follow-up.

### In Progress

The detection has been assigned to a team member and is being reviewed.

### Closed - Action Taken

The detection was reviewed and action was taken to address the potential risk.

### Closed - No Action Taken

The detection was reviewed and required no action.

**60 RISK** Rare SSH Port  
COMMAND & CONTROL

May 26 12:21  
lasting a minute

nat.west.example.com sent data on the following non-standard SSH port, SSH:29418. Devices across the network rarely establish SSH sessions on this port.

OFFENDER	VICTIM
 nat.west.example.com 192.168.210.185 Site: West 5	 workstation.west.example.com 192.168.250.53 Site: West 5

Network Bytes Out by L7 Protocol	1hr Peak Value	Expected Value
SSH:29418	10.6 KB	0 B

**IN PROGRESS** garyp Last edited by garyp on Jun 02 12:05

Actions Investigate This Detection →

Here are important considerations about tracking detections:

- The Acknowledged or Closed status does not hide the detection.
- The detection status can be updated by any privileged user.
- Optionally, you can [configure detection tracking with a third-party system](#).
- If you are currently tracking detections with a third-party system, you will not see ExtraHop detection tracking until you change the setting in the [Administration](#) settings.

To track a detection, complete the following steps:

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.

2. At the top of the page, click **Detections**.
3. Click **Actions** from the lower-left corner of the detection card.
4. Optional: Click a detection status to add it to the detection.

Option	Description
Acknowledge	The detection has been seen and should be prioritized for follow-up.
In Progress	The detection has been assigned to a team member and is being reviewed.
Closed - Action Taken	The detection was reviewed and action was taken to address the potential risk.
Closed - No Action Taken	The detection was reviewed and required no action.

The screenshot shows a detection card for 'Rare SSH Port' with a risk level of 60. The card includes the following information:

- Title:** Rare SSH Port (Risk: 60)
- Category:** COMMAND & CONTROL
- Time:** May 26 12:21 (lasting a minute)
- Description:** nat.west.example.com sent data on the following non-standard SSH port, SSH:29418. Devices across the network rarely establish SSH sessions on this port.
- Offender:** nat.west.example.com (192.168.210.185, Site: West 5)
- Victim:** workstation.west.example.com (192.168.250.53, Site: West 5)
- Network Bytes Out by L7 Protocol:**

Protocol	1hr Peak Value	Expected Value
SSH:29418	10.6 KB	0 B
- Status:** IN PROGRESS (highlighted in a red circle in the image)
- Assigned To:** garyp (Last edited by garyp on Jun 02 12:05)
- Actions:** A dropdown menu is visible in the bottom left corner.
- Investigate This Detection:** A button with a right-pointing arrow is in the bottom right corner.

5. Click **Track Detection...** to set the detection status, assign the detection to a user, and add notes to the detection card.

**60** RISK  
COMMAND & CONTROL

May 26 12:21  
lasting a minute

nat.west.example.com sent data on the following non-standard SSH port, SSH:29418. Devices across the network rarely establish SSH sessions on this port.

**OFFENDER**

nat.west.example.com  
192.168.210.185  
Site: West 5

**VICTIM**

workstation.west.example.com  
192.168.250.53  
Site: West 5

Network Bytes Out by L7 Protocol	1hr Peak Value	Expected Value
SSH:29418	10.6 KB	0 B

**IN PROGRESS** shawnk Last edited by garyp on Jun 02 12:15

Let's talk to Samantha's team about this activity.  
Assigning to Shawn to follow up.

Actions ▾ Investigate This Detection →

From the **Actions** dropdown, select **Track Detection...** and then **Open** to remove the status from the detection; the assignee and notes remain visible.

## Track a detection from a detection card

You can track a detection by adding an assignee, status, and notes from a detection card.

To track a detection, complete the following steps:

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. At the top of the page, click **Detections**.
3. Click **Actions** from the lower-left corner of the detection card.
4. Optional: Click a detection status to add it to the detection.
5. Click **Track Detection...** to set the detection status, assign the detection to a user, and add notes to the detection card.

From the **Actions** dropdown, select **Track Detection...** and then **Open** to remove the status from the detection; the assignee and notes remain visible.

## Track a group of detections from a detection summary

You can apply a status, assignee, or note to multiple detections at the same time from a summary panel on the Detections page.

A summary panel appears when detections are grouped by Type in Summary view on the Detections page.

To track a group of detections from a detection summary, complete the following steps:

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. At the top of the page, click **Detections**.  
By default, the page should be in Summary view with detections grouped by Type. If they are not, click the [Summary view](#) and then [group by Type](#).
3. Click a detection type in your detections list.
4. Click the criteria you want to filter by: participants, properties, or network localities.

5. In the lower left corner of the summary panel click **Track All Detections**.  
The link will include how many detections you are updating. For example, Track All 14 Detections. This link does not appear on the summary panel if the Hidden status filter is applied.
6. Optional: Select the status you want to apply to all selected detections.
7. Optional: Select the assignee you want to apply to all selected detections.
8. Optional: Select whether you want to add a new note to the existing notes of the selected detections, or overwrite all existing notes.  
When adding your note to existing notes, the new note is added above existing notes.
9. Click **Save**.