

Download session keys with packet captures

Published: 2024-04-01

You can download PCAP Next Generation (pcapng) file that includes all captured SSL session keys for SSL packet captures. Then, you can download and open the associated packet capture file with a packet analysis tool like Wireshark that can display the decrypted payload.

Before you begin

- You must have a configured packetstore before you can download packets and session keys from a sensor or a console. See our [deployment guides](#) to get started.
- The console must be licensed for SSL Shared Secrets.
- The [SSL Session Key Storage](#) setting must be enabled on the sensor.
- Users must have either [unlimited privileges](#) or [limited privileges](#) with packets and session keys access to download the keylog file.

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. From the top menu, click **Packets**.
3. Optional: Apply filters to refine the packet query.
4. When the query completes, click **Download PCAP + Session Keys**.
5. Click **Download PCAP + Session Keys**.
The pcapng file is automatically downloaded to your computer and the session key download operation is recorded in the [audit log](#).

If there are no session keys available for the downloaded packet capture, the **Download PCAP + Session Keys** button does not appear.

View the decrypted payload in Wireshark

1. Start the Wireshark application.
2. Open the downloaded packet capture (pcapng) file in Wireshark.

When an SSL-encrypted frame is selected, the **Decrypted SSL** tab appears at the bottom of the Wireshark window. Click the tab to see the decrypted information in the packet capture as plain text.

