Create a system notification rule

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Create a notification rule to email a recipient list whenever system events occur that are associated with sensor connection concerns, unsupported firmware versions, and license issues.

Before you begin

- You must have full write privileges ☒ to change these settings.
- The ExtraHop system must be connected to ExtraHop Cloud Services ☒ to send notifications through email.
- Email notifications are sent from no-reply@notify.extrahop.com. Make sure to add this address to your list of allowed senders.

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. Click the System Settings icon ⚙ and then click **Notification Rules**.
3. Click **Create**.
4. In the Name field, type a unique name for the notification rule.
5. In the Description field, add information about the notification rule.
6. In the Event Type section, select **System**.
7. In the System Events section, select the types of events you want to include in the rule.

Option	Description
Sensor connection warning or error	Sends a notification if a sensor is offline, disconnected from the console, or requires additional configuration.
Sensor firmware warning or error	Sends a notification if the firmware on a sensor is unsupported and should be upgraded to a newer version.
License warning or error	Sends a notification for sensor license states that need attention such as a license that is invalid, disconnected, expiring, or pending.
Recordstore ingest warning	Sends a notification if recordstore ingest is near (exceeds 80%) or over (exceeds 100%) your daily record ingest capacity.

8. Specify individual email addresses, separated by a comma.
9. In the Options section, click the **Enable notification rule checkbox** to enable the notification.
10. Click **Save**.