

Reveal(x) 360 Setup and Administration Guide

Published: 2023-02-08

After you receive your initial email from ExtraHop Networks, there are a few procedures you must complete before you can start analyzing your traffic. This guide provides procedures for basic setup and administration of the Reveal(x) 360 system.

Activate your administrator account

The System and Access Administration privilege is granted to the email address that you provided during sign up.

1. Open your Welcome to ExtraHop Reveal(x) 360 email.
2. Click the URL link to your Reveal(x) 360 environment.
3. At the login page, enter your email address and temporary password included in the email.
4. Click **Sign In**.
5. On the Change Password screen, enter a new password in both password fields and then click **Send**.
6. From the Multi-Factor Authentication Setup page, scan the QR code or manually enter the code that appears into your authenticator app.
7. Enter the code provided by your authentication app into the **Code** field and then click **Complete Setup**.
8. On the Success page, click **Continue**.

Configure your firewall rules

If your ExtraHop system is deployed in an environment with a firewall, you must open access to ExtraHop Cloud Services. For Reveal(x) 360 systems that are connected to self-managed sensors, you must also open access to the ExtraHop Cloud Recordstore.

Open access to Cloud Services

For access to ExtraHop Cloud Services, your sensors must be able to resolve DNS queries for *.extrahop.com and access TCP 443 (HTTPS) from the IP address that corresponds to your sensor license:

- 35.161.154.247 (Portland, U.S.A.)
- 54.66.242.25 (Sydney, Australia)
- 52.59.110.168 (Frankfurt, Germany)

Open access to Cloud Recordstore


For access to the ExtraHop Cloud Recordstore, your sensors must be able to access outbound TCP 443 (HTTPS) to these fully-qualified domain names:

- bigquery.googleapis.com
- bigquerystorage.googleapis.com
- oauth2.googleapis.com
- www.googleapis.com
- www.mtls.googleapis.com
- iamcredentials.googleapis.com

You can also review the public guidance from Google about [computing possible IP address ranges](#) for googleapis.com.

In addition to configuring access to these domains, you must also configure the [global proxy server settings](#).

Add and manage users

1. From the Reveal(x) 360 Overview page, click **System Settings**  and then click **All Administration**.
2. Click **User Access**.
3. In the Users section, click **View Users**.
4. Click **Create**.
5. Enter the email address, first name, and last name of the new user.
6. In the Privileges section, select one of the following privileges.

| Privilege | Description |
|----------------------------------|--|
| System and access administration | Create and modify all objects and settings, including Administration pages, in Reveal(x) 360. |
| System administration | Create and modify objects and settings, excluding User Access and API Access on the Administration page. |
| Full write | Create and modify all objects and settings, excluding Administration pages. |
| Limited write | Create, modify, and share dashboards. |
| Personal write | Create personal dashboards and modify dashboards shared with the logged-in user. |
| Full read-only | View objects in the ExtraHop system. |
| Restricted read-only | View dashboards shared with the logged-in user. |

7. In the **Packet and Session Key Access** section, select one of the following privileges:

| Privilege | Description |
|--------------------------|--|
| Packets and session keys | Search and download packets and associated session keys. |
| Packets only | Search and download packets. |
| No access | No access to packets. |

8. In the Detection Access section, select one of the following privileges.

| Privilege | Description |
|-------------|--------------------------|
| Full access | Access to detections. |
| No access | No access to detections. |

9. Click **Save**.
The user is sent an email that includes the URL of the Reveal(x) 360 environment and their temporary password. The temporary password expires in 7 days.
10. Click **Done**.

delete the user, transfer dashboards click delete

Change user settings

You can change the assigned privilege levels, reset the multi-factor authentication configuration, or delete the user.

Change user privileges

1. In the Users section, click the name of the user you want to modify.
2. In the left pane, select the new privilege level for the user and then click **Save**.

Reset multi-factor authentication

1. In the Users section, click the name of the user you want to modify.
2. Click **Reset MFA configuration for this user**.
The user is required to configure multi-factor authentication the next time they log in to Reveal(x) 360.

Delete a user

1. In the Users section, click the name of the user you want to modify.
2. Click **Delete**.
3. Select one of the following options:
 - **Transfer dashboards, collections, and activity maps owned by <username> to the following user:** and then select a new user from the drop-down list.
 - **Delete all dashboards, collections, and activity maps owned by <username>**
4. Click **Delete**.

Configure an allow list

Configure a list of IPv4 addresses and CIDR blocks that are allowed to access Reveal(x) 360.

1. From the Overview page, click System Settings and then click **User Access**.
2. In the Allow List section click, **Enable Allow List**.
3. Type a comma-separated list of the IPv4 addresses or CIDR blocks that are allowed to access the system. IPv6 addresses are not supported.
4. Click **Save**. It can take several minutes for the allow list to become active.

Connect sensors

Add sensors to Reveal(x) 360 to monitor your network traffic.

ExtraHop-managed Reveal(x) sensors for AWS can be selected and deployed from within the Reveal(x) 360 console.

- [Deploy Reveal\(x\) 360 sensors for AWS](#) 

Self-managed sensors and packetstores can also be connected from within the Reveal(x) 360 console. Note that if you have an existing console, you must disconnect the console before connecting your self-managed sensors to Reveal(x) 360.

- [Connect to Reveal\(x\) 360 from self-managed sensors](#) 

Multi-factor authentication

Multi-factor Authentication (MFA) is a security enhancement that requires you to provide two forms of credentials when you log in to your account. In addition to your ExtraHop credentials, you must supply credentials from a 3rd-party authenticator app.

Select and download an authentication application to your device and generate secure, six-digit codes when you log in to your Reveal(x) 360 system.

There are many authenticator apps to select from. The following steps are a general guideline, but you should also review the help documentation for the app you select.

1. Choose a device, such as a computer or mobile device (phone or tablet), on which you can install apps.

2. Download and install an authentication app on the device. Here are some popular options:
 - Android and iOS: Google Authenticator, Authy
 - Windows and macOS: 1Password, OTP Manager
 - Chrome extensions: Authenticator
3. Open a new browser and sign in to your ExtraHop Reveal(x) 360 system.
4. Follow the instructions to scan or enter the code that appears on the ExtraHop Multi-Factor Authentication setup screen, and then enter the credentials provided by your authenticator app.

Upgrade connected sensors in Reveal(x) 360


Administrators can upgrade sensors that are connected to Reveal(x) 360.

Before you begin

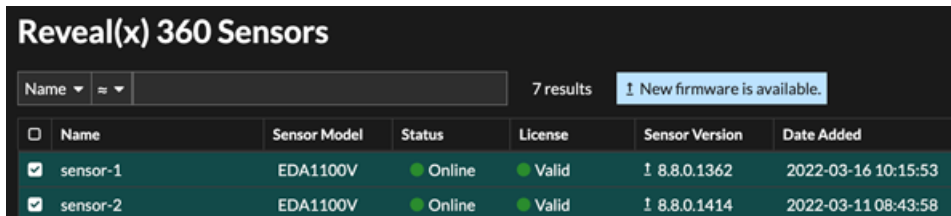
- Your user account must have privileges on Reveal(x) 360 for System and Access Administration or System Administration.

Here are some considerations about upgrading sensors:

- Sensors must be connected to ExtraHop Cloud Services
- Notifications appear when a new firmware version is available
- You can upgrade multiple sensors at the same time

1. Log in to Reveal(x) 360.
2. Click the System Settings icon  and then click **Sensors**.

Sensors that are eligible for upgrade display an up arrow in the Sensor Version field.



| Reveal(x) 360 Sensors | | | | | | |
|-------------------------------------|----------|--------------|----------|-----------|------------------------------|---------------------|
| Name ▾ ≈ ▾ | | | | 7 results | ↑ New firmware is available. | |
| <input type="checkbox"/> | Name | Sensor Model | Status | License | Sensor Version | Date Added |
| <input checked="" type="checkbox"/> | sensor-1 | EDA1100V | ● Online | ● Valid | ↑ 8.8.0.1362 | 2022-03-16 10:15:53 |
| <input checked="" type="checkbox"/> | sensor-2 | EDA1100V | ● Online | ● Valid | ↑ 8.8.0.1414 | 2022-03-11 08:43:58 |

3. Select the checkbox next to each sensor that you want to upgrade.
4. In the Sensor Details pane, select the firmware version from the **Available Firmware** drop-down list. The drop-down list only displays versions that are compatible with the selected sensors. Only the selected sensors that have a firmware upgrade available appear in the Sensor Details pane.
5. Click **Install Firmware**.

When the upgrade completes, the Sensor Version field is updated with the new firmware version.