Change a device model

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The ExtraHop system observes the network traffic on devices to automatically determine the vendor make and model, but you can manually change the device model.

Here are some important considerations about changing a device model:

- Devices are automatically added and removed from dynamic device groups with criteria based on device models.
- You can change a device model from sensors, Command appliances, and Reveal(x) 360 systems. When the device is updated on the Command appliance or Reveal(x) 360, the change is synchronized to managed sensors. However, the change is not synchronized from individual sensors to Command appliances and Reveal(x) 360 systems.

Before you begin
You must have full write privileges ⤢ or higher.

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. At the top of the page, click **Assets**.
3. Click **Devices** in the left pane, and then click the **Active Devices** chart.
4. Filter the device list to find the device you want and then click the device name.
   The Device Overview page appears, which displays traffic and protocol activity for the selected device.
5. Click **Edit Properties**.
6. In the Device Model section, select one of the following options:

Option	Description
Auto	- Select to enable the ExtraHop system to automatically determine the device make and model, which appears in parentheses.
Custom	1. Select to manually specify the device make and model. 2. Click **Specify a device make...** and type the name of the make you want. The drop-down list displays matching makes. 3. Select a make from the drop-down list or type a custom make name. 4. Click **Specify a device model...** and type the name of the model you want. If you selected an existing make, the drop-down list displays matching models for that make. 5. Select a model from the drop-down list or type a custom model name.

7. Click **Save**.