

Acknowledge detections

Published: 2021-09-15

Acknowledgments provide a visual way to identify that a detection has been seen. You can acknowledge a detection to let team members know that you are investigating a ticket or that the issue has been triaged and should be prioritized for follow-up. You can also filter your view of detections to show only unacknowledged detections.

Before you begin

Users must have limited-write or higher [privileges](#) to acknowledge a detection or clear an acknowledgment.

Here are important considerations about acknowledging detections:

- An acknowledgment does not hide the detection.
- After a detection is acknowledged, a timestamp and the username of the person who acknowledged the detection is displayed.
- An acknowledgment can be cleared by any user, even if they are not the user that originally acknowledged the detection.

To acknowledge a detection, complete the following steps:

1. Log in to the ExtraHop system through `https://<extrahop-hostname-or-IP-address>`.
2. At the top of the page, click **Detections**.
3. Click **Acknowledge** from the lower-left corner of the detection card.
The detection displays the username and timestamp. Click **Reset** to clear an acknowledgment.