Connect to a sensor from a RevealX Enterprise console

Published: 2025-03-21

You can manage multiple ExtraHop sensors from a RevealX Enterprise console. After you connect the sensors, you can view and edit the sensor properties, assign a nickname, upgrade firmware, check the license status, and create a diagnostic support package.

The console connects directly to the sensor over HTTPS on port 443. If it is not possible to establish a direct connection because of firewall restrictions in your network environment, you can connect to the console through a tunneled connection from the ExtraHop sensor.

Videothe related training: Connect an Appliance to a RevealX Enterprise Console (ECA) ☑

Before you begin

You can only establish a connection to a sensor that is licensed for the same system edition as the console. For example, a console on RevealX Enterprise can only connect to sensors on RevealX Enterprise.

Important: We strongly recommend configuring a unique hostname ☑. If the system IP address changes, the ExtraHop console can re-establish connection easily to the system by hostname.

Generate a token on the sensor

Generate a token on the sensor before beginning the connection procedure on the console.

- 1. Log in to the Administration settings on the sensor.
- 2. In the ExtraHop Command Settings section, click **Generate Token**.
- 3. Click Generate Token.
- 4. Copy the token and continue to the next procedure.

Connect the console and sensors

- 1. Log in to the Administration settings on the console.
- 2. In the Connected Appliance Administration section, click Manage Sensors.
- 3. Click ExtraHop Sensor.
- 4. Click Connect Sensor.
- 5. In the Host field, type the hostname or IP address of the sensor.
- 6. Click Connect.
- 7. In the Token from ExtraHop Sensor field, type or paste the token that you generated on the sensor.
- 8. In the Sensor Nickname (Recommended) field, type a friendly name for the ExtraHop system. If no nickname is entered, the system is identified by the hostname.
- 9. Optional: Select **Reset configuration** to remove existing system customizations such as device groups, alerts, and triggers from the ExtraHop system.
 - Gathered metrics such as captures and devices will not be removed.
- 10. Click Connect.

Connect to a RevealX Enterprise console from a sensor

You can connect the ExtraHop sensor to the console through an SSH tunnel.

We recommend that you always connect sensors directly through the console; however, a tunneled connection might be required in network environments where a direct connection from the console is not possible because of firewalls or other network restrictions. After you connect the sensors, you can view and edit the sensor properties, assign a nickname, update firmware, check the license status, and create a diagnostic support package.

Before you begin

- You can only establish a connection to a sensor that is licensed for the same system edition as the console. For example, a console on RevealX Enterprise can only connect to sensors on RevealX Enterprise.
- Log in to the Administration settings on the sensor.
- In the ExtraHop Console Settings section, click Connect Consoles.
- 3. Click Connect Console.
- In the Host field, type the hostname or IP address of the console.
 - Note: You cannot specify an IPv6 link-local address.
- In the Setup password field, type the password for the setup user on the console.
- In the Sensor nickname (Optional) field, type a friendly name for the sensor that appears on the Manage Connected Appliances page.
 - If no friendly name is configured, the hostname for the sensor appears instead.
- 7. Select the Reset configuration checkbox to remove existing sensor customizations such as device groups, alerts, and triggers from the sensor.
 - Gathered metrics such as captures and devices will not be removed.
- 8. Click Connect.