

Reports FAQ



Published: 2020-02-23

Here are some answers to frequently asked questions about reports.

- [What is the difference between an executive report and a scheduled report?](#)
- [Can I export my scheduled report as a CSV or Excel file instead of a PDF file?](#)
- [I received an email that said my scheduled report was unable to be generated. How do I resolve the issue?](#)

What is the difference between an executive report and a scheduled report?

Executive reports and scheduled reports both enable you to communicate information about your network to stakeholders who might not have access to your ExtraHop appliance. The following table describes how they differ.

	Executive Reports	Scheduled Reports
What ExtraHop appliances are they available from?	Reveal(x) Command or Discover appliances only.	Command appliances only.
What information do they contain?	A summary of the top detections and risks to your network from the last week.	Dashboards that you select for the time interval that you specify.
How are they generated?	From the Security, Network, and Perimeter overview pages. Click Generate Executive Report to create a PDF of the report.	From an ExtraHop Command appliance, click the System Settings icon  and then click Scheduled Reports . Click Create to configure report settings. For more information, see Create a scheduled report  .
Can I change the contents of the report?	No. The executive report contents cannot be changed.	Yes. From the Scheduled Reports page, click the name of a report to change the report contents, schedule, and email recipients.
How are they delivered?	You can print a hard copy or email the downloaded PDF file.	When you create a scheduled report you specify both the schedule and the email recipient list.

Can I export my scheduled report as a CSV or Excel file instead of a PDF file?

You cannot export your scheduled report as a CSV or Excel file.

I received an email that said my scheduled report was unable to be generated. How do I resolve the issue?

If you created a scheduled report for a dashboard that was later deleted or became inaccessible to you, the scheduled report email will continue to be sent to recipients with a message that the report was not generated. To stop the delivery of this report email, disable or delete the report. Or you can change the dashboard content of the report.