

Connect to ExtraHop Cloud Services

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ExtraHop Cloud Services provides access to ExtraHop cloud-based services through an encrypted connection. The services you are connected to are determined by your appliance license.

After the connection is established, information about the available services appear on the Admin UI page.

- ExtraHop Machine Learning Service (formerly Addy) enables Detections for your ExtraHop system. In Reveal(x) systems, you can enable security-only or security and performance detections.
- ECA Remote Access and EDA Remote Access enables you to allow designated ExtraHop staff, ExtraHop Atlas analysts, and ExtraHop Support to connect to your ExtraHop appliances for configuration help.
- ExtraHop Update Service enables automatic updates of resources such as ransomware packages on Command and Discover appliances.

Before you begin

- You must apply the relevant license on the ExtraHop appliance before you can connect to ExtraHop Cloud Services. See the [License FAQ](#) for more information.
- You must have [unlimited privileges](#) to access the ExtraHop Admin UI and to connect to ExtraHop Cloud Services.

1. Log into the ExtraHop Admin UI on the Discover appliance.
2. In the Network Settings section, click **ExtraHop Cloud Services**.
3. Click **Terms and Conditions** to read the content.
4. After becoming familiar with the terms and conditions, select the checkbox.
5. Click **Connect to ExtraHop Cloud Services**.

After you are connected, the page updates to show status and connection information.

If the connection fails, there might be an issue with your firewall rules. See [Troubleshoot your connection to ExtraHop Cloud Services](#) to identify and resolve the issue. If connection problems persist, contact [ExtraHop Support](#).

Next steps

Learn how to navigate and interpret detections in [Detections](#).