



Delete or disable custom devices

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Custom devices are manually created from a Command or Discover appliance and can be configured to collect metrics for traffic observed across multiple IP addresses and ports. If a large number of custom devices is affecting your ExtraHop system performance, you can delete or disable a custom device.

When you delete or disable a custom device, the device becomes inactive, which means that the ExtraHop system stops collecting metrics for that device. The unique Discovery ID for the custom device always remains in the ExtraHop system.

1. Log into the Web UI on a Command or Discover appliance.
2. Click the System Settings icon  and then click **Custom Devices**.
3. Optional: From the filter text box, search for the custom device.
The filter text box supports substring matching by custom device name, description, status, appliance, and Discovery ID.
4. From the table, select the custom device that you want, and then complete one of the following steps:
 - From the configuration options, clear the **Custom Device Enabled** checkbox. The selected device becomes inactive and is removed from the full analysis device count. You can still access custom device data from previous time intervals until the [datastore](#)  becomes full.
 - From the top of the page, click **Delete Device**, and then click **Delete Custom Device** from the confirmation window. The selected custom device is permanently removed from the ExtraHop system and cannot be restored.