

Configure the system time

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By default, ExtraHop appliances synchronize the system time through the *.extrahop.pool.ntp.org network time protocol (NTP) servers. If your network environment prevents the ExtraHop appliance from communicating with these time servers, you must configure an alternate time server source.

1. Log into the Admin UI on the ExtraHop appliance.
2. In the **Appliance Settings** section, click **System Time**.
3. Click **Configure Time**.
4. Select your time zone from the drop-down list then click **Save and Continue**.
5. On the Time Setup page, select one of the following options:

- Set time manually



Note: You cannot manually set the time for Discover appliances that are managed by a Command appliance.

- Set time with NTP server

6. Select **Set time with NTP server** and then click **Select**.

The ExtraHop time servers, 0.extrahop.pool.ntp.org, 1.extrahop.pool.ntp.org, 2.extrahop.pool.ntp.org, and 3.extrahop.pool.ntp.org appear in the first four Time Server fields by default.

7. Type the IP address or fully qualified domain name (FQDN) for the time servers in the Time Server fields. You can have up to nine time servers.



Tip: After adding the fifth time server, click **Add Server** to display up to four additional timer server fields.

8. Click **Done**.

The NTP Status table displays a list of NTP servers that keep the system clock in sync. To sync the current system time a remote server, click the **Sync Now** button.