

Connect to ExtraHop Cloud Services

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ExtraHop Cloud Services provides access to ExtraHop cloud-based services through an encrypted connection. The services you are connected to are determined by your appliance license.

After the connection is established, information about the available services appear.

- ExtraHop Machine Learning Service (formerly Addy) enables Detections for your ExtraHop system. In Reveal(x) systems, you can enable security-only or security and performance detections.
- ECA Remote Access and EDA Remote Access enables you to allow designated ExtraHop staff to connect to your ExtraHop appliances for configuration help.
- ExtraHop Update Service enables automatic updates of resources such as ransomware packages on Command and Discover appliances.

Before you begin

- You must apply the relevant license on the ExtraHop appliance before you can connect to ExtraHop Cloud Services. See the [License FAQ](#) for more information.
- You must have [unlimited privileges](#) to access the ExtraHop Admin UI and to connect to ExtraHop Cloud Services.

1. Log into the ExtraHop Admin UI on the Discover appliance.
2. In the Network Settings section, click **ExtraHop Cloud Services**.
3. Click **Terms and Conditions** to read the content.
4. After becoming familiar with the terms and conditions, select the checkbox.
5. Click **Connect to ExtraHop Cloud Services**.

After you are connected, the page updates to show status and connection information.

If the connection fails, there might be an issue with your firewall rules. See [Troubleshoot your connection to ExtraHop Cloud Services](#) to identify and resolve the issue. If connection problems persist, contact [ExtraHop Support](#).

Next steps

Learn how to navigate and interpret detections in [Detections](#).