

Configure the system time

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By default, ExtraHop appliances synchronize the system time through the pool.ntp.org network time protocol (NTP) servers. If your network environment prevents the ExtraHop appliance from communicating with these time servers, you must configure an alternate time server source.

1. Log into the Admin UI on the extraHop appliance.
2. In the Appliance Settings section, click **System Time**.
3. Click **Configure Time**.
4. Click the Time Zone drop-down list and select a time zone.
5. Click **Save and Continue**.
6. On the Time Setup page, select one of the following options:

- Set time manually



Note: You cannot manually set the time on a Discover appliance if the Discover appliance is managed by a Command appliance.

- Set time with NTP server

7. Select the **Set time with NTP server** radio button, then click **Select**.

The `pool.ntp.org` public time server appears in the Time Server #1 field by default.

8. Type the IP address or fully qualified domain name (FQDN) for the time servers in the Time Server fields. You can add a maximum of nine time servers.



Tip: After adding the fifth time server, click **Add Server** to display up to four additional time server fields.

9. Click **Save**, and then click **Done**.

The NTP Status table displays a list of NTP servers that keep the system clock in sync. To sync the current system time a remote server, click the **Sync Now** button.