

Restore a Discover or Command appliance from a system backup

Published: 2018-11-07

You can restore the ExtraHop system from the user-saved or automatic backups stored on the system. You can perform two types of restore operations; you can restore only customizations (changes to alerts, dashboards, triggers, custom metrics, for example), or you can restore both customizations and system resources.

1. Log into the Admin UI on the Discover or Command appliance.
2. In the System Configuration section, click **Backup and Restore**.
3. Click **View or Restore System Backups**.
4. Click **Restore** next to the user backup or automatic backup that you want to restore.
5. Select one of the following restore options:

Option

Description

Restore system customizations

Select this option if, for example, a dashboard was accidentally deleted or any other user setting needs to be restored. Any customizations that were made after the backup file was created are not overwritten when the customizations are restored.

Restore system customizations and resources

Select this option if you want to restore the system to the state it was in when the backup was created.



Warning: Any customizations that were made after the backup file was created are overwritten when the customizations and resources are restored.

6. Click **OK**.
7. Optional: If you selected **Restore system customizations**, click **View import log** to see which customizations were restored.
8. Restart the system.
 - a) Return to the main Admin UI page.
 - b) In the Appliance Settings section, click **Shutdown or Restart**.
 - c) In the Actions column for the System entry, click **Restart**.
 - d) Click **Restart** to confirm.