


Add a notification to an alert configuration

Published: 2018-07-17

You can add notifications to an alert configuration that will email specified addresses when an alert is generated. You can also send notifications to an SNMP listener.

Before you begin

You must configure an alert before you add notifications. See [Configure threshold alert settings](#), [Configure trend alert settings](#), or [Configure Addy anomaly alert settings](#).

1. Log into the Web UI on the ExtraHop Discover or Command appliance.
2. Click the System Settings icon  and then click **Alerts**.
3. Open the alert you want, and then click the **Notifications** tab.
4. From the **Severity** list, specify one of the following severity levels for the generated alert:
 - Emergency
 - Alert
 - Critical
 - Error
 - Warning
 - Notice
 - Info
 - Debug

You can specify the severity level for the alert without adding notifications. Although the severity level is displayed in emails, the level also appears in the [Alert History](#).

5. Select Send SNMP trap to specify whether notifications are sent to an SNMP listener.
Users with administration privileges can [configure the SNMP listener](#) in the ExtraHop Admin UI.
6. In the Email notification groups section, select the email groups that can receive notifications when an alert is generated.
The Default group is selected by default. Users with full system privileges can [configure additional email groups](#) in the ExtraHop Admin UI.
7. Optional: In the Additional email addresses section, specify any email addresses that are not included in a selected group, but should receive notifications when an alert is generated.
8. Optional: In the Additional metrics in emails section, enter any additional metrics you want to include in the notification email.
Enter the metric names, one per line, into the window or click the **Find metric...** button to search for a metric.
9. Click the **Description** tab to add text that will appear in the body of the email notification.
Alert descriptions support Markdown, which is a simple formatting syntax that converts plain text into HTML. When placed before or around text, certain non-alphabetic characters specify what HTML styling to apply to the text. For example, place double asterisks (**) before and after text you want to display as bold. For more information, see [Add Markdown to an alert description](#).
10. Click **OK**.