

Reports FAQ

Published: 2018-07-17

Here are some answers to frequently asked questions about reports.

- [How do I create a scheduled report?](#)
- [Can I export my report as a CSV or Excel file instead of a PDF file?](#)
- [How do I change the message or subject line in my report emails?](#)
- [I received an email that said the report was unable to be generated. How do I resolve the issue?](#)
- [How do I change the email delivery frequency of my scheduled report?](#)

How do I create a scheduled report?

You can schedule the email delivery of a dashboard to one or more recipients from an ExtraHop Command appliance. For more information, see [Create a scheduled report](#).

You can also schedule the email delivery of a Flex Report, which contains protocol page and custom page data for a specific device, application, or network. However, Flex Reports are deprecated. While you can still create legacy Flex Reports, these types of reports will be removed in a future release. For more information, see [Working with Flex Reports](#). For frequently asked questions about legacy reports, see [ExtraHop 6.2 Report FAQ](#).

Can I export my report as a CSV or Excel file instead of a PDF file?

You cannot export your dashboard report as a CSV or Excel file.

How do I change the message or subject line in my report emails?

You can change the content of a report email that you own at any time. For more information, see [Change a scheduled report](#).

I received an email that said the report was unable to be generated. How do I resolve the issue?

If you created a scheduled report for a dashboard that was later deleted or became inaccessible to you, the scheduled report email will continue to be sent to recipients with a message that the report was not generated. To stop the delivery of this report email, [disable or delete the report](#). Or you can [change the dashboard content of the report](#).

How do I change the email delivery frequency of my scheduled report?

You can modify the delivery schedule of a report that you own at any time. For more information, see [Change a scheduled report](#).