Connect to the ExtraHop Addy service

The ExtraHop Addy service is a cloud-based service that applies machine learning techniques to automatically determine what is normal behavior and what is unusual behavior in your IT environment. After you acquire a license for the Addy service, the license status and ExtraHop Cloud Services settings are automatically updated on your Discover appliance.

Before you begin

- You must apply the Addy license before you can connect to the service. See the License FAQ ⤢ for more information.
- You must have full system privileges ⤢ to access the ExtraHop Admin UI and to connect to ExtraHop Cloud Services.

1. Log into the ExtraHop Admin UI on the Discover appliance.
2. In the Network Settings section, click **ExtraHop Cloud Services**.
3. Click **Terms and Conditions** to read the content.
4. After becoming familiar with the Addy service terms and conditions, select the checkbox.
5. Click **Connect to ExtraHop Cloud Services**.

After you are connected, the page updates to show status and connection information. Learn how to navigate and interpret anomalies in Anomaly detection with ExtraHop Addy ⤢.

If the connection fails, there might be an issue with your firewall rules. See Troubleshoot your connection to the Addy service ⤢ to identify and resolve the issue. If connection problems persist, contact ExtraHop Support for help by creating a case on the Customer Portal ⤢ (requires login).