

Reports FAQ

Published: 2018-10-09

Here are some answers to frequently asked questions about reports.

- [How do I create a scheduled report?](#)
- [Can I export my report as a CSV or Excel file instead of a PDF file?](#)
- [How do I change the message or subject line in my report emails?](#)
- [I received an email that said the report was unable to be generated. How do I resolve the issue?](#)
- [How do I change the email delivery frequency of my scheduled report?](#)

How do I create a scheduled report?

You can schedule the email delivery of a dashboard to one or more recipients from an ExtraHop Command appliance. For more information, see [Create a scheduled report](#).

You can also schedule the email delivery of a report containing legacy protocol page and custom page data for a specific device, application, or network. However, legacy protocol page reports are deprecated. While you can still create legacy protocol page and custom page reports, these types of reports will be removed in a future release. For more information, see [Working with legacy protocol page reports](#). For frequently asked questions about legacy reports, see [ExtraHop 6.2 Report FAQ](#).

Can I export my report as a CSV or Excel file instead of a PDF file?

You cannot export your dashboard report as a CSV or Excel file.

How do I change the message or subject line in my report emails?

You can change the content of a report email that you own at any time. For more information, see [Change a scheduled report](#).

I received an email that said the report was unable to be generated. How do I resolve the issue?

If you created a scheduled report for a dashboard that was later deleted or became inaccessible to you, the scheduled report email will continue to be sent to recipients with a message that the report was not generated. To stop the delivery of this report email, [disable or delete the report](#). Or you can [change the dashboard content of the report](#).

How do I change the email delivery frequency of my scheduled report?

You can modify the delivery schedule of a report that you own at any time. For more information, see [Change a scheduled report](#).