

Add storage capacity to the ExtraHop Trace appliance

Published: 2018-07-17

Adding additional storage capacity to your Trace appliance enables you to store more packets and extend the amount of lookback available when running packet queries.

Before you begin

Before connecting your extended storage unit (ESU), make sure you have the following items available:

- ExtraHop Trace appliance with firmware release 6.2.0 or later. If you have not deployed the Trace appliance, follow the instructions in the [ExtraHop Trace appliance deployment guide](#).
- ExtraHop licence for the extended packetstore feature
- ExtraHop extended storage unit for the ExtraHop Trace appliance
- Power cables
- SAS cables
- Rail kit

Set up the extended storage unit

1. Install the extended storage unit in your data center with the included rack-mounting kit. The mounting kit supports most four-post racks with either round or square holes.
2. Connect the power cables to the power supply units (PSUs).

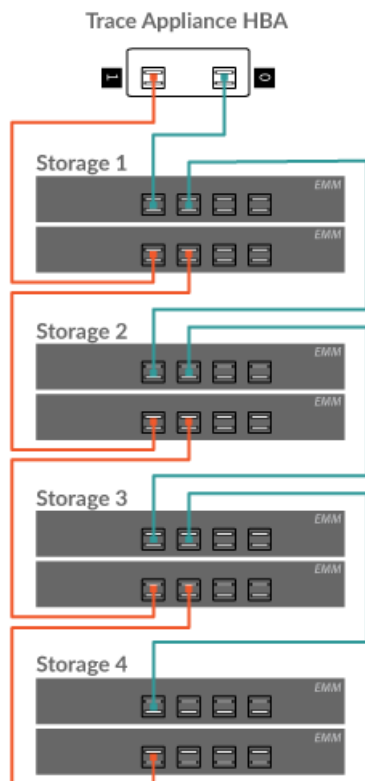
Shut down the Trace appliance

1. Log into the Admin UI on the Trace appliance.
2. In the Appliance Settings section, click **Shutdown or Restart**.
3. In the Actions column, click **Shutdown**.
4. On the confirmation page, click **Shut down**.

Connect the extended storage unit


The extended storage unit connects to the Trace appliance through both of the two enclosure management modules (EMMs). Each EMM has four ports for connecting the SAS cables.

In a redundant configuration, the storage units are linked together in a series, with one of the extended storage units connected to both host bus adapter (HBA) ports on the Trace appliance, as shown in the following figure.



1. Connect the SAS cables to the EMM SAS connectors on the extended storage unit and to the HBA ports on the Trace appliance. Connect the SAS cable as follows for the first storage unit:
 - HBA port 0 (on the right) to upper EMM port 1
 - HBA port 1 (on the left) to lower EMM port 1

Push the cable into the connector until it clicks into place. Green link lights will appear next to the ports when the ESU and Trace appliance are both powered on.

-  **Note:**
- Connectors on both ends of the SAS cable are universally keyed. You can connect either end of the cable to the EMM or the HBA on the Trace appliance.
 - Attach the SAS cable to the EMM with the blue pull-tab oriented on the top of the connector.
 - Attach the SAS cable to the HBA on the Trace appliance with the blue pull-tab oriented on the bottom of the connector.
 - To remove the SAS cable, pull the pull-tab to release the cable from the connector on the EMM and the Trace appliance.

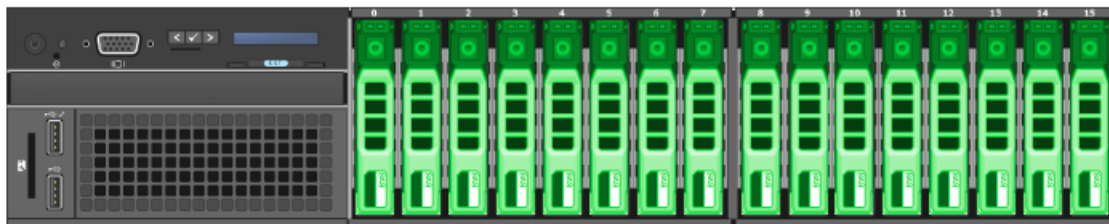
2. Cable any additional storage units as illustrated above.
3. Make sure that the power switch on both PSUs is turned off and then connect the PSUs to the power source.
4. Power on the PSUs and wait 60 seconds before powering on the Trace appliance.

Validate the configuration

1. Power on the Trace appliance.
2. Log into the Admin UI.
3. In the Appliance Settings section, click **Disks**.

4. Confirm that all drives in the Drive Map section are colored green, indicating they are healthy. If any disk is unhealthy, contact [ExtraHop Support](#).

Drive Map



5. At the bottom of the Disks page, click **External Packetstore Disks**.
6. In the RAID Info section for the extended storage unit, click **Attach**, and then click **OK**.
7. After the configuration is complete, confirm that all drives in the extended storage unit are colored green, indicating they are healthy. If any disk is unhealthy, contact [ExtraHop Support](#).

Extended Storage Unit 0



8. Repeat steps 6 and 7 for any additional extended storage units.