

Dashboard walkthrough: monitoring website performance

Published: 2018-10-27

When website performance slows down, knowing whether the issue is occurring at the application or network-level can save you troubleshooting time. In the ExtraHop system, a dashboard is an effective tool for monitoring real-time data, and for identifying and troubleshooting issues.

In this walkthrough, you will build a dashboard to help answer the following questions about website performance in your network environment:

- How many requests are clients sending to my web servers?
- Are my web servers working properly?
- Is network availability affecting web applications?
- Is my network unusually slow?

Prerequisites

- Familiarize yourself with the concepts in this walkthrough by reading the [Get started with dashboards](#) section of the [ExtraHop Web UI Guide](#).
- You must have access to an ExtraHop Discover appliance with a user account that has limited or full write permissions.
- Your ExtraHop appliance must also have network data with web server traffic. If you do not have access to web server data, you can perform this walkthrough in the [ExtraHop demo](#).

Create a dashboard

When you create a new dashboard, the workspace opens in an editable layout mode with a single region and two empty widgets: a chart and a text box.

1. Log into the ExtraHop Web UI.
2. On the Dashboard page, click the command menu in the upper right corner, and select **New Dashboard** to create an empty dashboard.
3. Type a name for your dashboard title in the Title field. For this walkthrough, type `Website performance`.
4. Click **Create**.

Configure your first chart

Your new dashboard contains an empty chart, which you will configure to display the total number of HTTP requests that were sent to your web servers. This step will help you understand how web transactions might affect website performance.

You will add more charts later, but these initial steps will show you how to add data to a chart by first selecting a metric source and then adding a metric in the Metric Explorer.

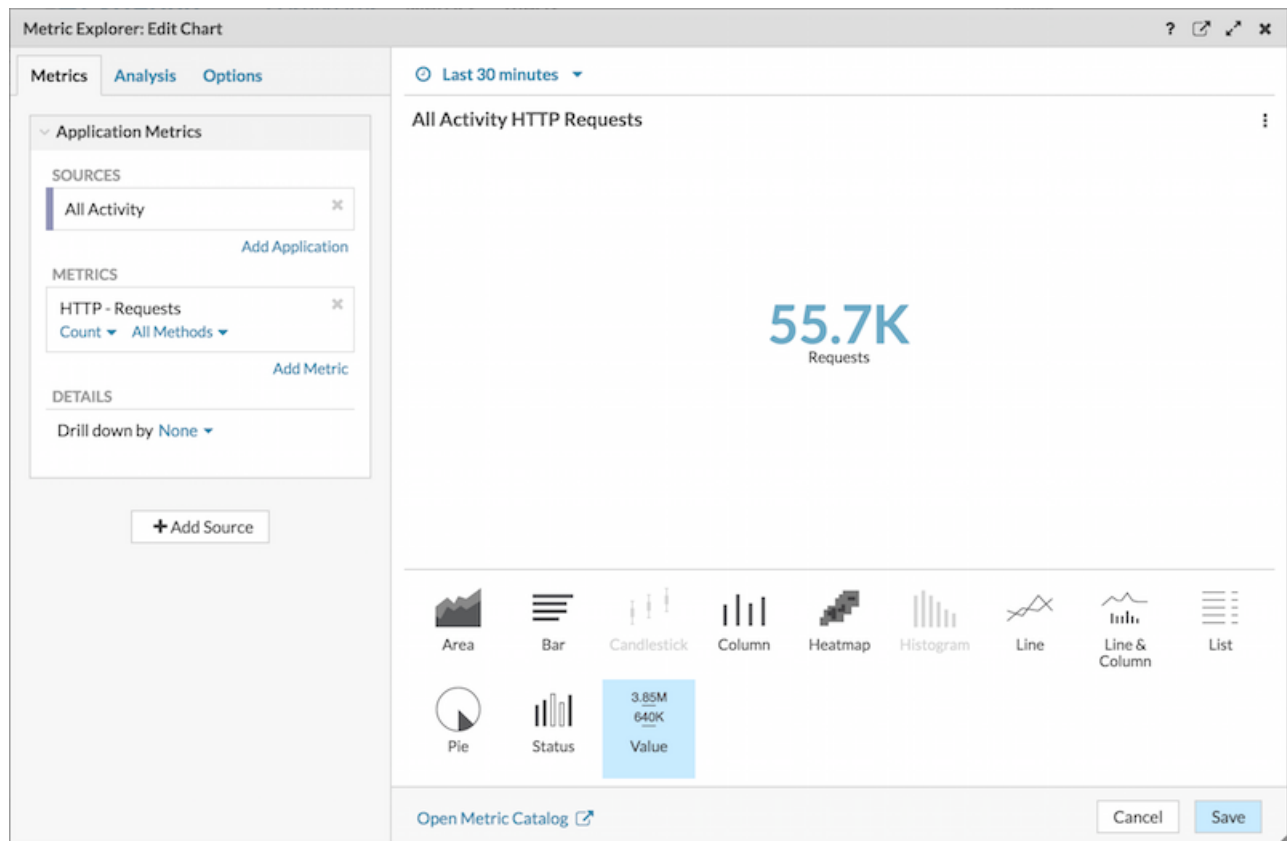
1. Click the empty chart widget in your newly created dashboard to launch the Metric Explorer.
2. Click **Add Source** and type `All Activity`. All Activity application is a metric source that is available by default to all users and contains metrics about all of the devices discovered on your network.



Tip: If there is a specific web server that you want to monitor, type the name of the server into the search field instead of All Activity, and select that server as your source.

3. Select **All Activity** from the list. After you make your selection, a field appears for you to select a metric that is associated with this source.
4. Begin typing `HTTP requests` to filter this metric from all of the available metrics, and then select **HTTP Requests**.
5. Select the **Value** chart type from the bottom of the Metric Explorer. The preview pane immediately displays the number of HTTP requests sent to web servers on your network that have occurred during the last 30 minutes.
6. Click **Save** to return to your dashboard.

The following figure displays the chart configuration settings.



Because dashboards are often shared with members of a network team, you can add explanatory text boxes next to your charts. For this walkthrough, however, we will not be adding text, and you can delete the text box by completing the following steps:

1. Click the command menu in the upper right corner of the text box widget and select **Delete**.
2. Click **Delete Widget**.


Customize the dashboard layout

One of the powers of dashboards lies in compiling multiple charts into a single page, giving you many views of your network traffic. In this section, you'll learn how to customize the layout of your dashboard by adding and arranging more charts.

When the dashboard is in layout mode, all dashboard components (regions and widgets) are available for you to drag and drop from the bottom of the dashboard page.

1. Drag the corner of the dashboard workspace to make room for additional charts.

2. Drag a chart widget from the bottom of the dashboard to the empty area of the top region where the text box previously was.

 **Note:** If there is overlap, dashboard components outline in red, and you must click and drag the sides of the widgets and regions to make room.

3. Drag a new region to the dashboard.
4. Drag two more chart widgets into the new region.
5. In each region header, click **Rename** to type a unique name for each region. For this walkthrough, rename the top region to `Web` and the bottom region to `Network`.

Add more HTTP metrics to your dashboard

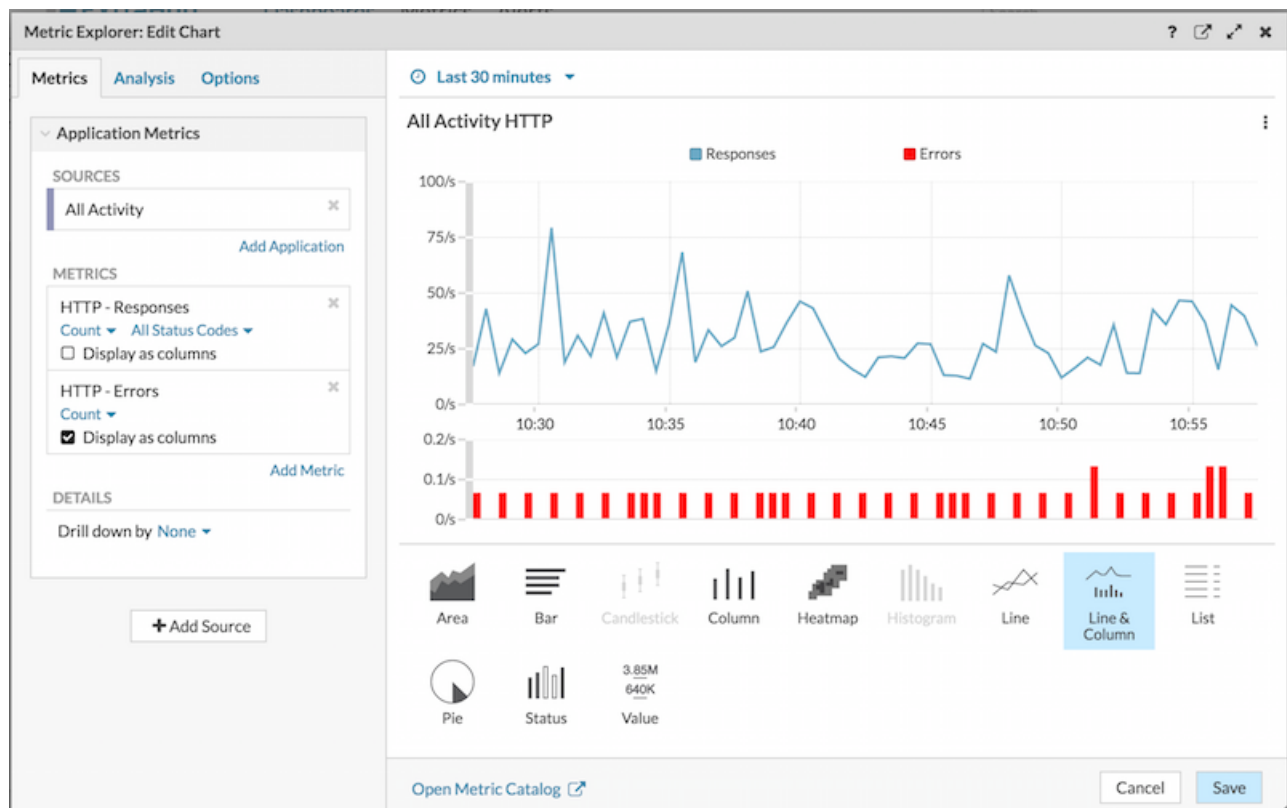
Repeat the instructions provided [earlier](#) to configure the new empty charts. Continue to set your source to All Activity. This source ensures that all of the metrics you are observing are related to the same set of web servers.

The tables below outline the selections you should make for the metrics and chart types in each chart.

Charts in the Web region

Chart 1: Already displays the total number of client HTTP requests sent to your web servers.

Chart 2: Correlate web transactions (HTTP responses) to critical server errors (HTTP Errors) in the line & column chart, as displayed in the following figure:



What to Configure

Source

Metrics

What to Select

All Activity

1. HTTP Responses
2. HTTP Errors

What to Configure

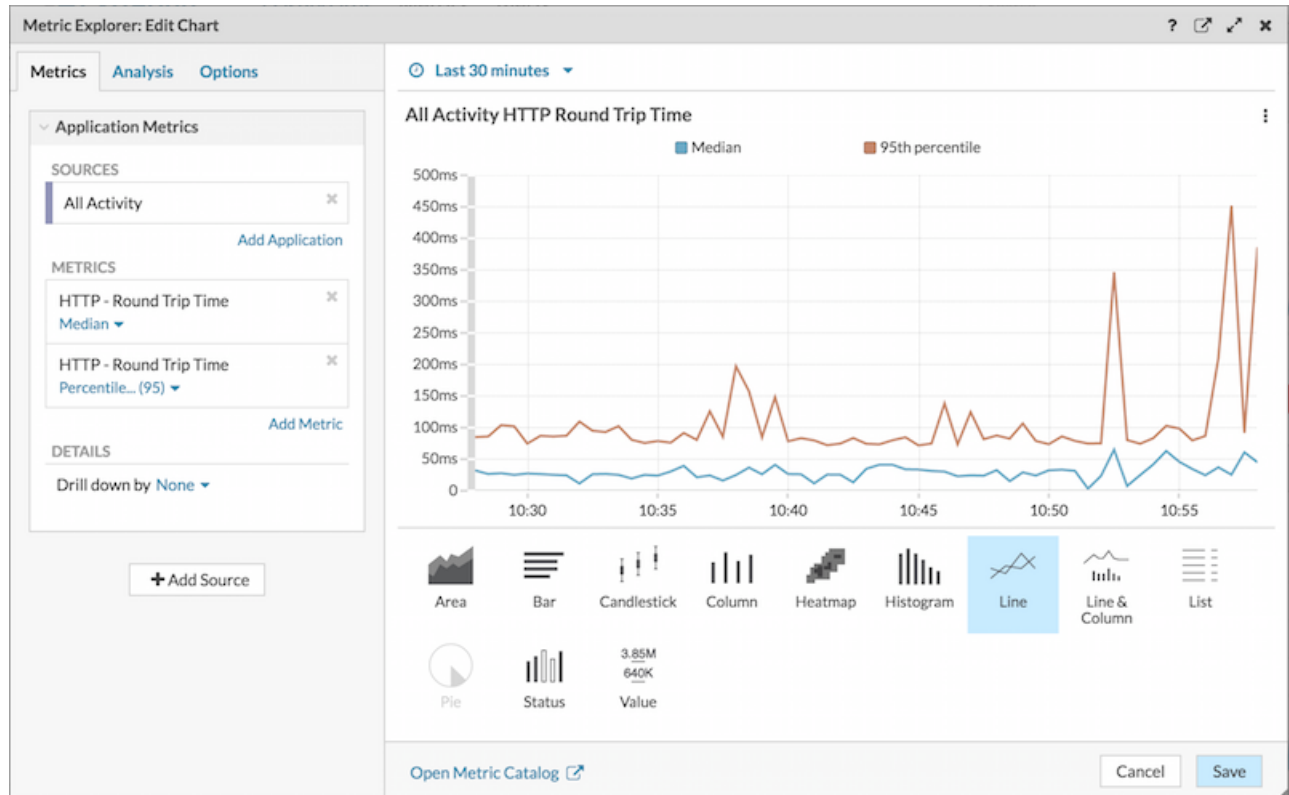
Chart type

What to Select

1. Line & column
2. Select **Display as columns** on the HTTP Errors metric.

Charts in the Network region

Chart 1: Observe how long it takes for data to cross the network (HTTP Round Trip Time) in a line chart. You'll want to see the median (50th percentile) and 95th percentile values for this metric, which requires adding the metric twice, as displayed in the following figure:



What to Configure

Source

Metrics

Chart type

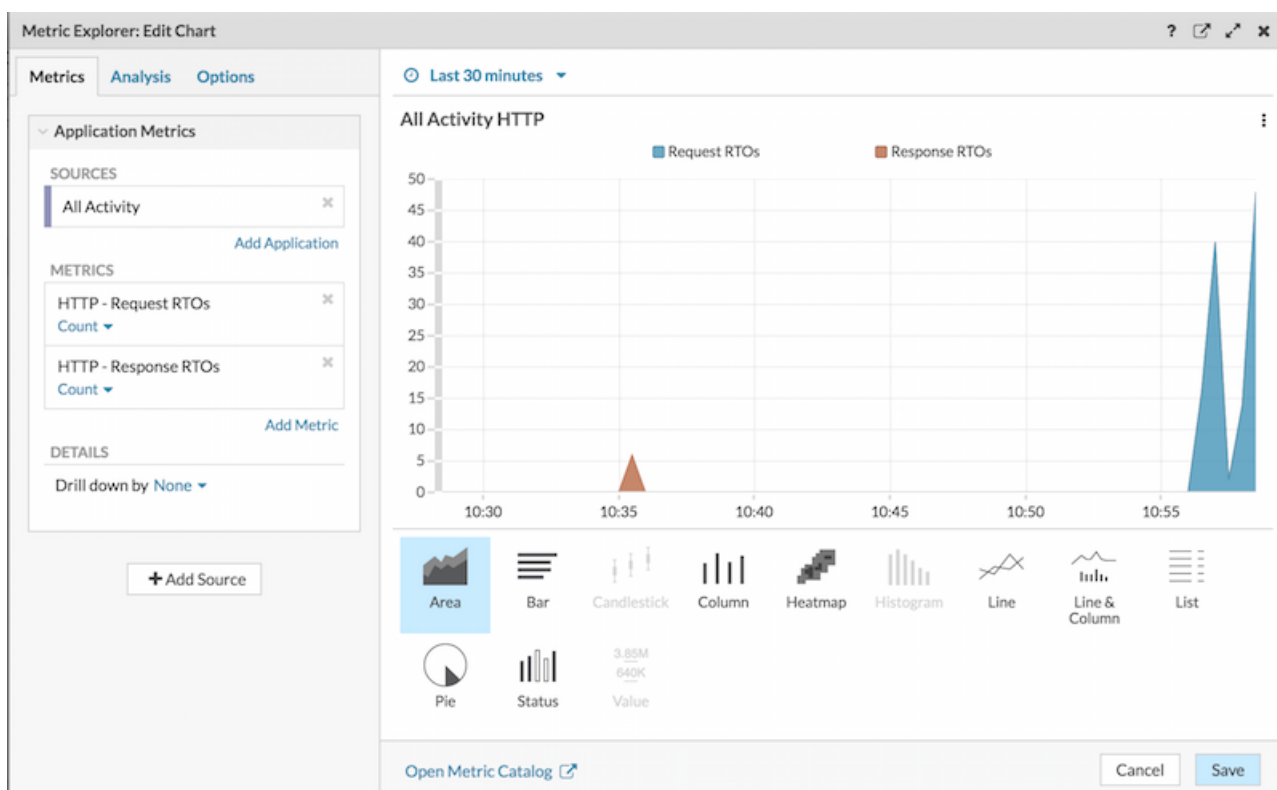
What to Select

All Activity

1. Add HTTP Round Trip Time twice
2. Add a 95th percentile line:
 - a. Click **Median** underneath one of the metric names.
 - b. Select **Percentile** from the drop-down list.
 - c. Type 95 and click **Save**.

Line

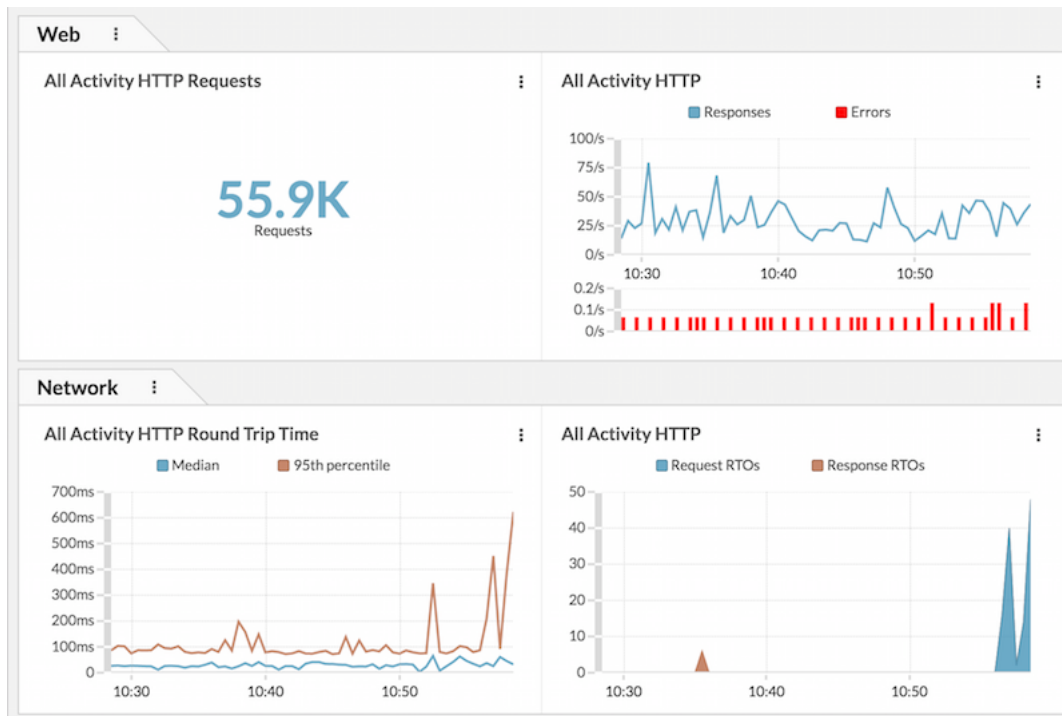
Chart 2: Correlate network retransmission timeouts to website performance in an area chart, as displayed in the following figure:



What to Configure	What to Select
Source	All Activity
Metrics	<ol style="list-style-type: none"> HTTP Request RTOs HTTP Response RTOs
Chart type	Area

Monitor your website performance

After you have completed configuring all of the charts, click **Exit Layout Mode**. Your dashboard should look similar to the following figure. However, data in your dashboard charts will look different because they are reflecting activity occurring on your network.



Now you can monitor and assess your website performance on a regular basis. Refer to the following charts for hints about what to look for.

Question

What to look for in your dashboard

How many requests are clients sending to my web servers?

The value chart lets you glance at the total value for a metric. Monitoring the total number of requests daily can give you a sense of the amount of website transactions that are being received by your servers.

Are my web servers working properly?

The line & column chart shows you the relationship of 500-level status codes (server unavailability errors) to web transactions over time. An increase in errors that correlates with a drop in transactions might indicate that a server issue is affecting website performance.

Is network availability affecting web applications?

The median line in the line chart gives a sense of how long it typically takes for packets, or data, to transfer between clients and servers across the network over time. The 95th percentile line displays the longest data transfer times. Spikes and trends that are correlated to a drop in web transactions might indicate that a network issue is affecting website performance.

Is my network unusually slow?

The area chart shows the retransmission timeout (RTO) metric, which helps to identify packet loss and to locate the congested links. Because the combination of request and response RTOs can contribute to a slow website, if you see a large volume of your area in the chart that correlates to a

Question**What to look for in your dashboard**

drop in web transactions, this might indicate that a network issue is affecting website performance.

Share your dashboard

Share this dashboard with other teams to help you keep an eye on website performance and identify issues that are potentially occurring in an application or on the network.

1. In the upper right corner of the dashboard, in the navigation bar, click the command menu.
2. Click **Share**.
3. Select **All users can view; only specified users can edit** to provide all ExtraHop users at your organization with dashboard viewing privileges.



Note: You can restrict dashboard access to specific users. For more information, see the [Share a dashboard](#) section of the [ExtraHop Web UI Guide](#).

4. Click **Save**.