

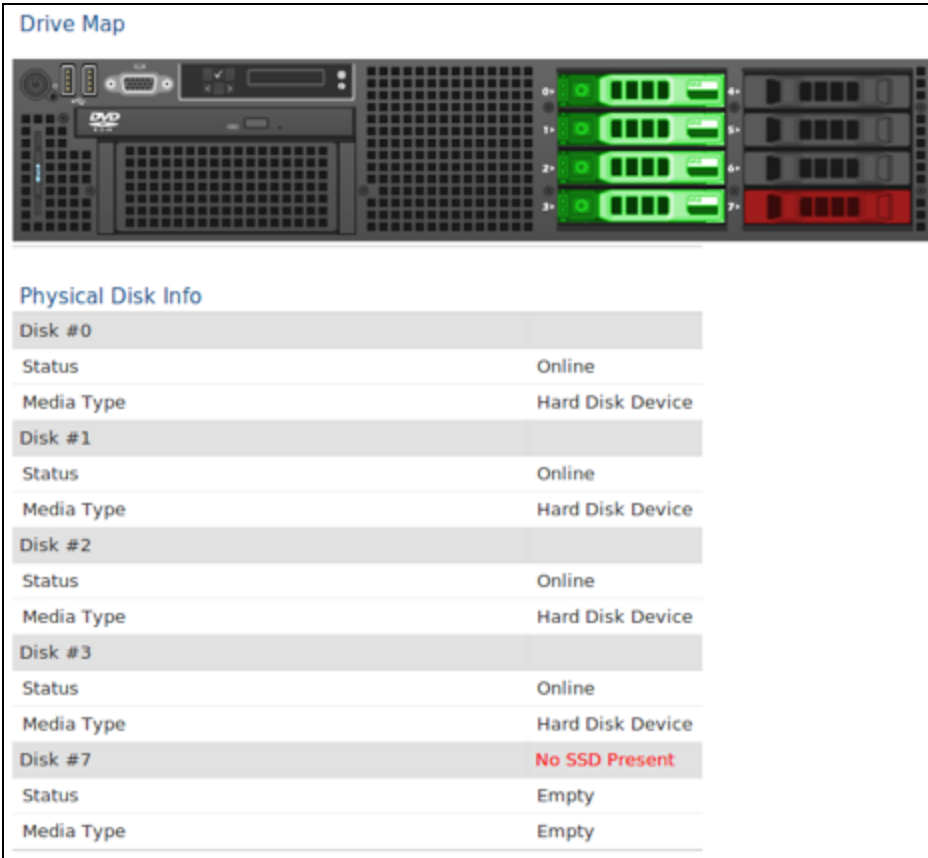
Install the SSD Drive in the EH5000

This guide describes how to install the SSD drive in the ExtraHop EH5000 appliance. Do *not* attempt to install or replace the drives in slots 0-3 unless instructed by ExtraHop Support.

Ensure that your ExtraHop license has packet capture enabled before beginning this procedure.

1. In the Admin UI, go to System Settings and click **Disk**. If the Drive Map shows the last slot (Disk #7) in red, you must install or replace the SSD drive.

Drive Map

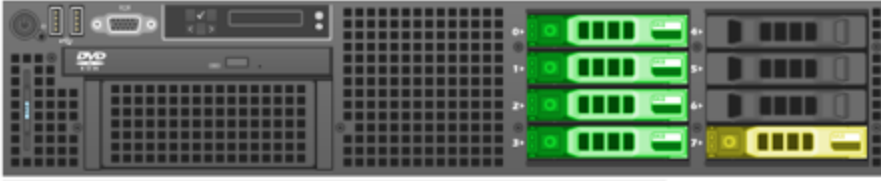


Physical Disk Info

Disk #0	
Status	Online
Media Type	Hard Disk Device
Disk #1	
Status	Online
Media Type	Hard Disk Device
Disk #2	
Status	Online
Media Type	Hard Disk Device
Disk #3	
Status	Online
Media Type	Hard Disk Device
Disk #7	No SSD Present
Status	Empty
Media Type	Empty

2. Insert the SSD drive into the last slot (Disk #7) and wait for the LED on the drive to turn green.
3. In the Admin UI, refresh the browser. The Drive Map shows the last slot in yellow because the drive is present but not configured.

Drive Map

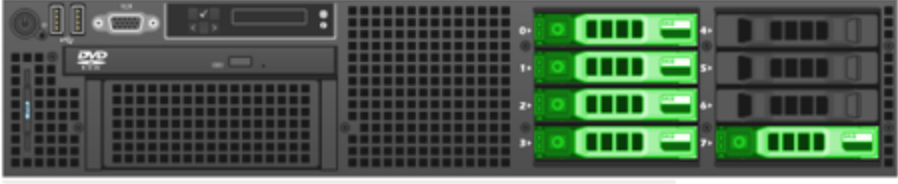


Physical Disk Info

Disk #0	
Status	Online
Media Type	Hard Disk Device
Disk #1	
Status	Online
Media Type	Hard Disk Device
Disk #2	
Status	Online
Media Type	Hard Disk Device
Disk #3	
Status	Online
Media Type	Hard Disk Device
Disk #7	
Status	Unconfigured(good), Spun Up
Media Type	Solid State Device
SSD Assisted Packet Capture	Enable

4. Next to SSD Assisted Packet Capture, click **Enable**.
5. Wait about 1 minute for the drive to be configured and brought online.
6. The browser automatically refreshes. The Drive Map shows the SSD drive as green and the Status changes to Online.

Drive Map



Physical Disk Info

Disk #0	
Status	Online
Media Type	Hard Disk Device
Disk #1	
Status	Online
Media Type	Hard Disk Device
Disk #2	
Status	Online
Media Type	Hard Disk Device
Disk #3	
Status	Online
Media Type	Hard Disk Device
Disk #7	
Status	Online
Media Type	Solid State Device

If the SSD drive is dislodged and reinserted, you can re-enable it. This process requires reformatting the disk, which erases all data.